

# NSSE 2024

## Student Comments

### California State University-Dominguez Hills

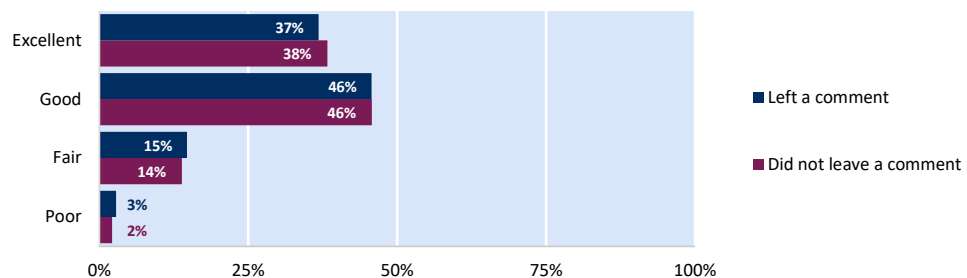
This report displays confidential comments your students provided in response to up to three open-ended questions. Questions appear in the following Topical Modules: Academic Advising, Career and Workforce Preparation, Civic Engagement, Experiences with Online Learning, First-Year Experiences and Senior Transitions, HIP Quality, and Mental Health and Well-Being) and the survey ended with one final question (NSSE provided four options, or your institution could customize this prompt). This file contains separate tabs for each source, as appropriate, with end-of-survey (EoS) comments further divided into tabs for first-year and senior students. Each tab contains the wording of the corresponding question.

Module comments are sorted by class and major. End-of-survey comments are sorted by overall satisfaction and major. Your Student Comments data file contains additional background and social identity variables.

#### How Satisfied Were Student Commenters with Their Educational Experience?

Figure 1 displays your students' responses to the item "How would you evaluate your entire educational experience at this institution?" (variable name *evalexp*) by whether they left an end-of-survey comment. These results indicate whether students who provided a comment were more or less satisfied than those who left no comment. Student-level responses to this item are included in the End-of-Survey (EoS) tabs under the heading "Response to *evalexp*."

Figure 1. How would you evaluate your entire educational experience at this institution? (*evalexp*)



#### Identified Data Also Provided

Because the comments are confidential, student identifiers are not given in this report but are provided in a separate SPSS datafile named "NSSE24 Student Comments (CSUDH).sav".

#### Important

These comments appear exactly as the students entered them and **may not be suitable for distribution without prior review**. Faculty members, administrators, or other students may be mentioned by name, and comments were not edited for grammar, offensive language, excessive length, or otherwise questionable content. For this reason, please use discretion when using, storing, and disseminating this report and the Student Comments data file.



# NSSE 2024 Student Comments

## End-of-Survey: First-Year Students

### California State University-Dominguez Hills

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or provide their own prompt. 113 first-year students responded to the following:

#### What one thing should not be changed?

Response to <i>evalexp</i>	Major	Comment
Excellent	Spanish (language and literature)	Nothing the school is perfect
Excellent	Computer science (including cyber security)	The services offered here and its culture. The amount of student led clubs and programs create a sense of community and enjoyment that makes students feel welcome at the campus. The surplus of available resources is a constant reminder that the students should feel welcomed and comfortable.
Excellent	Psychology	Online classes
Excellent	Psychology	Nothing
Excellent	Psychology	Not sure
Excellent	Sociology	na
Excellent	Accounting	I don't know
Excellent	Business administration	No answer.
Excellent	Business administration	n/a
Excellent	Business administration	I really don't know.
Excellent	Business administration	Everything
Excellent	Business administration	Everything else should not be changed
Excellent	Finance	The promotion of diversity.
Excellent	Finance	I wouldn't change anything.
Excellent	Marketing	Nothing
Excellent	Marketing	I feel like there should be no change to having vendors on tuesdays and having toro tuesday in general.
Excellent	Broadcast communications	Nothing at all
Excellent	Health technology (medical, dental, laboratory)	Something that should not be changed are the centers because they help out students with any questions they might have on a certain assignment or just help with anything else the student might not fully understand.
Excellent	Kinesiology	the one thing I would not want to change is the class sizes they are perfect.
Excellent	Information technology	The community.
Excellent	Liberal arts and sciences	nothing
Excellent	Liberal arts and sciences	The resources that are provided for is.
Excellent	Undecided, undeclared	I love all the help this school gives. Keep it up maybe be more welcoming. You guys do a good job at that but some people don't
Excellent		.
Excellent		none
Good	Arts, fine and applied	The class time pretty good I think, 1hr 15 is decent
Good	Arts, fine and applied	That I have motivation to do well in my classes.
Good	Other fine and performing arts	N/a
Good	Other humanities	Don't change the help we are already getting just add even more help
Good	Biology (general)	The same teaching
Good	Biology (general)	The friendly faculty
Good	Biology (general)	The way I learn
Good	Cell and molecular biology	unknown atm
Good	Cell and molecular biology	none
Good	Cell and molecular biology	N/A

Good	Cell and molecular biology	The activities that allows others to get to know each other
Good	Environmental science/studies	The library.
Good	Computer science (including cyber security)	The advising meetings every semester
Good	Computer science (including cyber security)	The nice and friendly environment.
Good	Computer science (including cyber security)	One thing that shouldn't be changed is the library hours. I most often go to the library every time I have break to study and do my homework which improves my educational experience.
Good	Computer science (including cyber security)	The tutoring services should not be changed.
Good	Computer science (including cyber security)	One thing that should not be changed is the inclusivity found inside and outside class.
Good	Computer science (including cyber security)	The instructors so far have been good.
Good	Computer science (including cyber security)	N/A
Good	Mathematics	Faculty and staff members
Good	Political science	The help they provide for students
Good	Political science	One thing that should not be change are all of the great clubs the school has.
Good	Psychology	Keep providing help for students.
Good	Psychology	None that I can think of currently.
Good	Psychology	Welcoming behavior by staff
Good	Psychology	I think the school is running pretty good so far. Especially for my first year here. The community is very nice and helpful so we're the staff.
Good	Psychology	n/a
Good	Psychology	N/A
Good	Psychology	N/A
Good	Psychology	the community
Good	Sociology	It's perfect.
Good	Sociology	n/a
Good	Sociology	One thing that should not be changed is the core values and mission of the school the fundamental principles of having a community for both undergraduate and graduate students to stay engaged with activities always encouraging mutual relationships with other students, staff, and professors.
Good	Other social sciences	Eop
Good	Other social sciences	Nothing
Good	Accounting	Free internet access on campus
Good	Business administration	Do not change having police on here. They are needed for our safety and students know who to report on when there is smoothening off happening at campus like when I saw a homeless man doing something that would be illegal to do on campus.
Good	Business administration	One thing that should not be changed it the level of communication between an instructor and student.
Good	Business administration	One thing would be food pantry
Good	Business administration	The good professors that are already here
Good	Business administration	myself
Good	Business administration	I am not sure.
Good	Business administration	food
Good	Entrepreneurial studies	The gaming area.
Good	Entrepreneurial studies	The events, keep having great events for students.
Good	Finance	I don't think anything should change.
Good	Marketing	The availability
Good	Other business	Not much.
Good	Other communications	For sure don't change all the events you guys host, especially the mental health ones and the ones where you attend just to enjoy yourselves. The academic ones are also really good to know all of our available resources.
Good	Physical education	Offer training activities
Good	Other education	Keep tutoring.
Good	Other education	The curve system.

Good	Computer engineering and technology	The free food area
Good	Healthcare administration and policy	In my first semester of attending Domingues Hills, I was part of the FIG program. This was an amazing experience that should not be changed. I was placed in three classes with the same students while also being in the same age group. Coming from a small Catholic all-girls school, it was great for the transition from high school to college. I was terrified for college, but being in these classes was very calming. Also, the teachers that were chosen to teach these courses were amazing. The social justice class was the best class that i have ever taken. It was extremely informative, and she showed what really was happening in the real world. The FIG program allowed me to more easily create friends, and we were all comfortable speaking with each other because we were all around the same age, 16–18. Even though I have no idea why I was chosen for this program, I would not change the FIG program.
Good	Physical therapy	I'm not really sure
Good	Criminal justice	I like the online tutoring.
Good	Criminal justice	the farmers market
Good	Criminal justice	I am not sure everything is fine the way it is.
Good	Criminal justice	Yes
Good	Information technology	Education should not be changed because if education is changed to where that people don't want to go to school then it's fine by the government but if they don't go to school then they are going to be behind on what is happening in the world because they choose not to go to school
Good	Liberal arts and sciences	The sense of being part of a community.
Good	Professional studies (general)	Free events
Fair	Arts, fine and applied	I don't know
Fair	Philosophy	how friendly this place is
Fair	Philosophy	The EOP program should stay as a program for the future of all CSU's.
Fair	Theater or drama	I believe there is room for changes In everything
Fair	Biology (general)	Na
Fair	Biology (general)	The way the library is shouldn't be changed because all floors are different from one another.
Fair	Cell and molecular biology	N/A
Fair	Anthropology	Diversity and Inclusivity
Fair	Sociology	I don't know
Fair	Sociology	The access to many resources.
Fair	Sociology	N/A (I am not sure)
Fair	Other social sciences	All of the different types of people with different backgrounds.
Fair	Journalism	The community as when many of us see something wrong we are able to come together and talk about it or even take a stand for it.
Fair	Other education	The food bank it's essential to those who need it
Fair	Other education	CARECEN-LA College Immigration Legal Services is very helpful for many migrant students and CSUDH is one of the CSUs that has many first generation students.
Fair	Other engineering	Promote diversity of thought
Fair	Allied health	N/A
Fair	Health technology (medical, dental, laboratory)	How the school makes it known that there are resources available for all students.
Fair	Nursing	The library study room hours
Fair	Criminal justice	campus looks
Fair	Information technology	Tutoring
Fair	Undecided, undeclared	the size of the school
Fair	Undecided, undeclared	the amount of time I take to complete assignments
Fair		na
Poor	Arts, fine and applied	I think something shouldn't be changed is due dates for assignments
Poor	Electrical or electronic engineering	I don't know
Poor	Kinesiology	Don't fire the good professors.

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## End-of-Survey: First-Year Students

### California State University-Dominguez Hills

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or provide their own prompt. 115 first-year students responded to the following:

#### What one change would most improve the educational experience at this institution?

Response to <i>evalexp</i>	Major	Comment
Excellent	Spanish (language and literature)	Nothing
Excellent	Computer science (including cyber security)	Review how some professors teach the courses as some teachers just give lectures and then 2 tests a semester which is not helpful to students who are hands-on learners. We miss out on the opportunity to demonstrate how we understand the course material and creates a slowly learning process.
Excellent	Psychology	More Professors providing study guides for their students
Excellent	Psychology	Nothing
Excellent	Psychology	Not sure
Excellent	Sociology	na
Excellent	Accounting	More accessible contact services
Excellent	Business administration	No answer.
Excellent	Business administration	n/a
Excellent	Business administration	If the instructors explained the work content a little more better during lectures.
Excellent	Business administration	Nothing
Excellent	Business administration	I believe that my institution has a lot of great things for us students and I would believe that having friendly professors is a main factor. If professors are not the nicest to there students it really impacts if the student goes to class, drops the class, there performance in the class, etc...
Excellent	Finance	Better classrooms
Excellent	Finance	I wouldn't change anything.
Excellent	Marketing	Not sure
Excellent	Marketing	One change that I personally believe would most improve educational experience at CSUDH is to have more easy access to meeting with academic advisors, and more school events at the end of each month to help balance mental health.
Excellent	Broadcast communications	Everything has been good for me
Excellent	Kinesiology	one change I would most change is how much work is given in classes.
Excellent	Information technology	More affordable food options.
Excellent	Liberal arts and sciences	nothing at all we all feel connected and together.
Excellent	Liberal arts and sciences	Putting more exposure of the resources provided for students.
Excellent	Undecided, undeclared	Make the whole school be more involved in events not just students. At least have staff announce some stuff that's going on around campus. Sometimes the school doesn't have school spirit.
Excellent		I don't know but I would like to open myself to seeing new things on campus and new people
Good	Arts, fine and applied	Maybe more food choices  I get pretty hungry but can't eat much :(
		Also make gaps between classes maybe 20 minutes, trying to make it across campus is tough especially if you gotta pee
Good	Arts, fine and applied	Me getting to school on time since I take the bus and it takes an hour for the right bus to come.
Good	Other fine and performing arts	N/a
Good	Other humanities	Having more things to help with students that are experiencing hardships like roommate issues inside dorms RAs barely helps
Good	Biology (general)	More Help to students
Good	Biology (general)	More shade
Good	Biology (general)	Study and be more discipline when doing so

Good	Cell and molecular biology	assignment amounts of materials, more asynchronous online courses
Good	Cell and molecular biology	i wish there were places were you could be alone and not with other people like quiet rooms
Good	Cell and molecular biology	N/A
Good	Cell and molecular biology	Offering more activities to help students
Good	Environmental science/studies	Not making every action some needlessly complicated and confusing.
Good	Computer science (including cyber security)	I think more online classes for students who commute large distances. Also I think online tutoring would be very useful and helpful
Good	Computer science (including cyber security)	I do not have any changes in mind.
Good	Computer science (including cyber security)	Have more reliable sources for essay on the CSUDH. During my time in ENG 110 I needed sources for essays and it took a lot of time to look for a reliable source on the CSUDH library website.
Good	Computer science (including cyber security)	I wouldn't change anything about the educational experience.
Good	Computer science (including cyber security)	I think that the balance of work given could help the educational experience, sometimes the work given can be overwhelming,
Good	Computer science (including cyber security)	I haven't gone long enough to think of nothing that requires change.
Good	Computer science (including cyber security)	N/A
Good	Mathematics	Student resources to be more known and announced more often
Good	Political science	None
Good	Political science	One thing I would change is to have more math support advice for students.
Good	Psychology	N/A
Good	Psychology	Maybe more support
Good	Psychology	None that I can think of currently.
Good	Psychology	Having asynchronous classes
Good	Psychology	I don't think math should change. The staff and things proved at this school are very nice and helpful.
Good	Psychology	n/a
Good	Psychology	N/A
Good	Psychology	I think we can enforce a meet with every student resources, it can really help students feel like they fit in and get help.
Good	Psychology	free parking
Good	Sociology	Nothing it's perfect.
Good	Sociology	n/a
Good	Sociology	One thing I'll like it to be changing about the schools educational institutions are more bigger classroom not to have students be lined up in row the seating in classroom is very horrible . Students head and body be blocking my view and this affect my ability to see and learn almost every class I have all the classroom are too small and everyone be push up against each other because the desks be too close together.
Good	Other social sciences	Mentors
Good	Other social sciences	Nothing
Good	Accounting	More financial help
Good	Business administration	The way classes are designed in some areas. Some having working screens others do not which means professors have trouble lecturing courses on slides as such. A fix would be bettering classrooms for students and professors to work in a fixed environment.
Good	Business administration	One thing that would most improve the educational experience is taking into consideration student opinion/comments especially about a certain class/ instructor.
Good	Business administration	I would maybe add more events to make friends
Good	Business administration	Better professors
Good	Business administration	social life
Good	Business administration	I think by doing more group projects in class.
Good	Business administration	taking reports more seriously
Good	Entrepreneurial studies	Have the counselors contact us more often.
Good	Entrepreneurial studies	Bigger classrooms, better chairs and furnishings in all buildings!!
Good	Finance	I don't think there is anything.
Good	Marketing	Improving the building
Good	Other business	The one thing that everyone would love is being able to turn in late work. There's many problems that students face and teachers either reduce and/or give no credit to late work.

Good	Other communications	I can't think of anything on the top of my head.
Good	Physical education	Active listening or offer anonymous feedback
Good	Other education	Entertainment
Good	Other education	Not being forced to do presnetation.
Good	Computer engineering and technology	Dorm cost being lowered
Good	Healthcare administration and policy	One big change that I personally would make is to provide more detail on what grade level typically takes a class. A great problem i have had is taking classes that are typically for juniors or seniors. For example, last semester i took Business Law 240, which was very difficult, and this semester I am taking Death and Dying, which is somewhat difficult. My advisor explained that I could take any of the classes from the list provided to me, but it would greatly help if, when picking classes, it said what grade level typically takes the class. This is not to limit the positive academic challenges, but to keep the student aware of the difficulty of the class. Especially those with learning disabilities, such as myself. Also, this would help in the process of making friends in college, which is relatively hard. For me personally, I would have liked to be in classes with my age group to more easily make friends, especially in my major.
Good	Physical therapy	I don't have anything to really complain about. I have an enjoyable educational experience at this institution
Good	Criminal justice	I would add more events.
Good	Criminal justice	add more majors, make parking permits cheaper, add more food spots
Good	Criminal justice	Mostly improving in having groups for FAFSA one on one. Because although there are groups to join and ask questions, it is more effective and more comfortable asking personal questions when no one is around just like an academic advisor meeting where is one on one. If possible open the library a little early since a lot of students including me are waiting until 8:00 for the doors to open when I think majority are waiting hours. And the bookstore to stay open longer because when I stay afterschool sometimes and need materials or snacks, I can get access to the bookstore.
Good	Criminal justice	Yes
Good	Information technology	Work hard and never let yourself doubt again and always have positive thoughts & mindset
Good	Liberal arts and sciences	One change would be adding a place to workout with equipment and is available for students.
Good	Professional studies (general)	Free transportation
Fair	Arts, fine and applied	N/A
Fair	Philosophy	i dont know, but im just glad everyone is trying their best in their field.
Fair	Philosophy	Give the Black Resource Center a bigger space because our influx of students who come in exceeds the amount of space we have.
Fair	Theater or drama	One main thing is more options to eat at on campus, especially for students who dorm here. They don't have any access to food after 6 pm most days unless it's online order or you have to drive
Fair	Biology (general)	Cost
Fair	Biology (general)	More events for dining. Like buying other types of food.
Fair	Cell and molecular biology	N/A
Fair	Anthropology	More resources and allow for students to have access to these resources. Faculty and staff should be required to serve students and answer emails and phone calls when needed unless faculty and staff have stated otherwise.
Fair	Psychology	Creating better events that are anxiety friendly. More activities, opportunities to meet people in the same situation as others such as events specifically with people that are dealing with bad mental health. Also creating a space for studying or just to hang out and have it dark so people feel safe in some way because I feel like other centers are too bright and not so comforting.
Fair	Sociology	Not sure
Fair	Sociology	More ethnic diversity.
Fair	Sociology	Have more permanent teachers/instructors, I feel that since some feel uncertain if they'll be here the next semester, it's not allowing them to be teach at their full potential.
Fair	Other social sciences	Cheaper housing. It was really difficult for me and my family to afford housing.
Fair	Marketing	I feel like if maybe I can do just random in person talks and meetings like you can walk in to your academic advisor or counselors office and ask for any type of help instead of creating an appointment and having to wait for them to schedule an appointment on their time
Fair	Journalism	I believe the resources of sexual assault and harassment as we as a community have can forward to expose or bring light to many situations with students on campus and nothing has happened to them leading to having the victims still be scared to go to the very own class they paid for.
Fair	Other education	More food options at the food court, more student life at the campus and certain classes to have more sections
Fair	Other education	Accessible Indoor or outdoor gym for students to use anytime.



Fair	Other engineering	<p>Stop promoting anti-conservative biases to your students, I understand that both sides of politics aren't perfect, but this is way too one sided. You have to understand that most of the problems you claim are happening are more nuanced than you think it is, additionally, you have to understand and accept that not everyone is going to have the same political views as you.</p> <p>Furthermore, stop supporting things that promote discrimination against white people. If you really want to be inclusive and diverse like your institution claims to be, you wouldn't be looking at people's skin color, but the content of their character. It seems very much hypocritical to be preaching about being inclusive to everyone whilst simultaneously being exclusive and borderline racist towards one group of people. The script has flipped and it's not for the better.</p> <p>Moreover, you have to understand too that being gay/straight/bi/etc. is not a personality trait. I have no problem with your sexuality (and honestly neither should you with being straight too), but problems come in when you not only do things that make it your entire personality (flags, mannerisms, attitude, cadence, etc.), but also act intolerant towards those who aren't. You don't solve anything by fighting intolerance with intolerance, do you? I may be straight, but you don't see me constantly flexing that I am, just like 95% of straight people don't either. The same thing could be said about gender, it feels like everybody completely ignores the fact that the real transsexuals are discreet, the whole point of someone transitioning is for nobody to know that that person is their biological gender. Transsexuals don't want people asking for their pronouns, they want to transition as much as possible so you don't have to ask. I may not be part of the community by any means (albeit I have a few family members who are), and even us biological males don't need or want people asking what ours are, especially considering that you can already tell what 99% of people on earth are already (Either a girl or a boy) —&gt; (you can say intersex exists too, although it is extremely rare and actually called DSD, and even then those who have it eventually end up choosing one or the other gender).</p> <p>It especially doesn't help your case that you call those who are biologically boys or girls as “cis” when it is considered a slur, those in the community claim it is not although 98% of their usage of it is used in a derogatory manner.  <a href="https://youtu.be/xR12KzOCsbE?si=yq_dDdxNhdIxQsiS">https://youtu.be/xR12KzOCsbE?si=yq_dDdxNhdIxQsiS</a></p> <p><a href="https://youtu.be/00X5CYwIIOE?si=cSx2Zl2yQ_tEAVNz">https://youtu.be/00X5CYwIIOE?si=cSx2Zl2yQ_tEAVNz</a></p> <p><a href="https://youtu.be/BFpUjyM0orQ?si=ihoSeaxgbqgsLyy0">https://youtu.be/BFpUjyM0orQ?si=ihoSeaxgbqgsLyy0</a></p>
Fair	Allied health	N/A
Fair	Health technology (medical, dental, laboratory)	More group projects, class working together, engaging students more.
Fair	Nursing	I would say that this school should be able to create more community based groups
Fair	Criminal justice	nursing classes / more majors
Fair	Information technology	Having more opportunities for students
Fair	Undecided, undeclared	create in person centers to let out feelings, having free snacks
Fair	Undecided, undeclared	having more time to study more
Fair		na
Poor	Arts, fine and applied	I would like professors to be more understanding and help more with people who are struggling in their everyday lives
Poor	Electrical or electronic engineering	I don't know
Poor	Kinesiology	If I left. Fix the food in the cafeteria that Shit is Awful. The library doors should be open earlier since we have 7AM classes.

# NSSE 2024 Student Comments

## End-of-Survey: Seniors

### California State University-Dominguez Hills

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or provide their own prompt. 259 senior students responded to the following:

#### What one thing should not be changed?

Response to <i>evalexp</i>	Major	Comment
Excellent	Arts, fine and applied	How much resources and services are being offered, and the promotion of these resources/services via email, social media, and on campus advertising.
Excellent	English (language and literature)	the faculty is amazing and they need to get paid more
Excellent	Spanish (language and literature)	The amount of resources provided for students. All students come from different backgrounds and all require different forms of help. Our institution provides a lot of resources and for everyone. For me personally, the free wifi helped me when I didn't have wifi at home for some time.
Excellent	Spanish (language and literature)	N/A
Excellent	Spanish (language and literature)	No comment.
Excellent	Spanish (language and literature)	I believe that all the help we cat from the universe through informative email should not be change at all.
Excellent	Other language and literature	time
Excellent	History	Staff in place.
Excellent	Music	N/A
Excellent	Philosophy	All current services offered and provided for students.
Excellent	Theater or drama	By maintaining a strong emphasis on academic integrity, the institution demonstrates its dedication to fostering a learning environment based on trust, fairness and respect. It ensures that students, faculty and staff understand the importance of honesty and ethical behavior in their academic and professional endeavors. This commitment not only benefits current members of the institution, but also instills values that will serve students throughout their lives and careers.
Excellent	Other fine and performing arts	The diversity
Excellent	Other humanities	The centers that students go to be among other students
Excellent	Biology (general)	The events
Excellent	Biology (general)	I'm not sure
Excellent	Biochemistry or biophysics	N/A
Excellent	Microbiology or bacteriology	I really like the program that I am in and feel supported by my advisors and faculty
Excellent	Mathematics	The gaming rooms in lsu
Excellent	Mathematics	Affordability
Excellent	Physics	The student health clinic and mental health services
Excellent	Political science	None
Excellent	Psychology	The psych community in the NHS building.
Excellent	Psychology	Everything
Excellent	Psychology	I would not change the extent of support services provided by CSUDH, they are phenomenal.
Excellent	Psychology	the amount of events they make to try to get people to come to and socialize
Excellent	Psychology	Everything is good
Excellent	Psychology	Definitely the sense of community that is instilled in this campus. I feel like you can go anywhere and find a teacher , a peer or staff member who is willing to help you in any way possible.
Excellent	Psychology	Never forget the value of the experiences come from the advisors, finical aid department, career center, women's center, ect. bring to the university. Groceries are expensive but it seems as if the only ones getting raises are the individuals who profit off the good job of the community which is the driving force of this school and the future.
Excellent	Psychology	Cafetera
Excellent	Psychology	Everything is excellent.

Excellent	Psychology	The community gardens and the Tuesdays farmers market makes it feel like it own mini community.
Excellent	Psychology	One thing that the university should not be changed is the good classes that are offered there, the amazing faculty there, good students, food at the college, people who worked there, and also, everything in the university.
Excellent	Psychology	more campus activities
Excellent	Psychology	The professors!
Excellent	Sociology	Instructor involvement
Excellent	Sociology	The professors should be kept here.
Excellent	Sociology	Never take TGS out it is needed
Excellent	Sociology	none
Excellent	Sociology	The flexibility of taking classes in person or online. I love it!!
Excellent	Sociology	None
Excellent	Other social sciences	Nothing as of right now.
Excellent	Other social sciences	the mental health services
Excellent	Other social sciences	The Professors
Excellent	Other social sciences	The Name
Excellent	Other social sciences	Atmosphere and the care for students
Excellent	Other social sciences	One thing at CSUDH that should not be changed is the diverse environment. I have met so many amazing different people that have helped me throughout my time here. Everyone that I have encountered have been so kind and respectful.
Excellent	Other social sciences	None
Excellent	Other social sciences	health care
Excellent	Other social sciences	Sense of community
Excellent	Accounting	The atmosphere was a great addition to my learning experience
Excellent	Accounting	N/A
Excellent	Accounting	Keeping classes open for students to finish even if enrollment is only 10 students. This helps students stay on track with their requirements for graduation.
Excellent	Accounting	The instructors at Csudh are great with so much experience to share with students. Add on more instructors to add more courses.
Excellent	Business administration	One thing that should not be changed is the flexibility that is given throughout the online classes, it really helps students be able to manage their school life and outside of school life.
Excellent	Business administration	Outreach
Excellent	Business administration	The support being offered to students by all staff
Excellent	Business administration	All good
Excellent	Business administration	Hybrid courses
Excellent	Business administration	Don't change the CDC
Excellent	Business administration	coffee shops around campus
Excellent	Business administration	The feeling of everyone is in this together
Excellent	Business administration	The S.I. Sessions helped me pass my statistics class. These tutoring sessions were extremely helpful because they were hosted by students who have already taken and excelled in the class.
Excellent	Business administration	Environment
Excellent	Business administration	No sure
Excellent	Business administration	Price for parking.
Excellent	Business administration	Online classes
Excellent	Business administration	The positive atmosphere.
Excellent	Finance	How much the school cares for everyone
Excellent	Management	Clubs
Excellent	Management information systems	Continually having online classes as an option for some classes.
Excellent	Marketing	Toro Spirit!
Excellent	Marketing	Curriculum
Excellent	Organizational leadership or behavior	Online courses
Excellent	Organizational leadership or behavior	The professors methods of teaching.

Excellent	Organizational leadership or behavior	n/a
Excellent	Journalism	Nothing.
Excellent	Public relations and advertising	The community feeling it has
Excellent	Public relations and advertising	N/A
Excellent	Public relations and advertising	N/A
Excellent	Public relations and advertising	NA
Excellent	Public relations and advertising	The understanding of the teacher
Excellent	Public relations and advertising	The teachers and class sizes allow for great relationships with professors.
Excellent	Other communications	Support Services and Information
Excellent	Education (general)	All the available resources.
Excellent	Special education	The caring staff and advisors
Excellent	Special education	The resources provided at the student health center.
Excellent	Health science	One thing that should not be changed is the institution's commitment to providing accessible and high-quality education to all students, regardless of their background or circumstances.
Excellent	Health science	Never stop the thrift shop on farmer's markets days
Excellent	Health science	I enjoyed my experience at CSUDH
Excellent	Kinesiology	Kinesiology faculty and staff are top tier
Excellent	Kinesiology	Everything
Excellent	Kinesiology	fun spring fling club events
Excellent	Kinesiology	The friendliness of the teachers, counselor's and the advisors.
Excellent	Physical therapy	The positive staff
Excellent	Other health professions	professors
Excellent	Criminal justice	The diversity, the community built relationships, communication, care and success towards the students and staff
Excellent	Criminal justice	Everything. This institution is amazing and offers a lot.
Excellent	Criminal justice	NA
Excellent	Criminal justice	The support and resources given
Excellent	Public administration, policy	The culture and environment.
Excellent	Public administration, policy	There are a variety of programs and services for students.
Excellent	Computer information systems	N/A
Excellent	Liberal arts and sciences	Resources and help.
Excellent	Liberal arts and sciences	Inclusiveness
Excellent	Liberal arts and sciences	Not cancel special events. They are so fun.
Excellent	Liberal arts and sciences	farmers market on tuesdays
Excellent	Multi, Interdisciplinary studies	nothing
Excellent	Multi, Interdisciplinary studies	I think CSUDH is doing a great job and if I had to do this over I would still choose to attend classes here.
Excellent	Professional studies (general)	Major advisors are amazing.
Excellent	Professional studies (general)	Plagiarism shouldn't be tolerated
Excellent	Professional studies (general)	Fun school
Excellent	Other, not listed	the online asynchrony programs should not be changed
Excellent	Other, not listed	workshops and career opportunities
Excellent		No changes are needed.
Good	Arts, fine and applied	N/a
Good	Arts, fine and applied	The food pantry is necessary for students that don't have enough food.

Good	English (language and literature)	i don't know
Good	English (language and literature)	Lifestyle around campus should not be changed
Good	English (language and literature)	I would not change anything.
Good	Spanish (language and literature)	Commitment to underserved communities
Good	Other language and literature	I can't think of any, but I think there's adequate parking already, no need to make more.
Good	Other language and literature	The food pantry
Good	Philosophy	Low class ratios
Good	Philosophy	I don't know
Good	Other fine and performing arts	I think that parking permit prices should be changed. so many people struggle to afford it just to not find good parking. Also, students should be heard and listened to when advising about faculty.
Good	Biology (general)	The toro success collaborative, employment center, and other resources on MYCSUDH.com
Good	Biology (general)	The faculty and advisor support
Good	Biochemistry or biophysics	The Faculty who seek to improve and help those students as well as the staff who aid in that assistance.
Good	Cell and molecular biology	The many student groups they have and all the events they host.
Good	Computer science (including cyber security)	The professors in math and computer science. All are very helpful.
Good	Computer science (including cyber security)	The accessibility of mental health care.
Good	Computer science (including cyber security)	I would still want to work at the TLTC.
Good	Computer science (including cyber security)	The school should continue making the campus clean.
Good	Computer science (including cyber security)	One thing I believe shouldn't be changed is the resources that Dominguez Hills provides whether it's mental health services or food instability services. Those services help a great deal of people and should not be changed.
Good	Earth science (including geology)	n/a
Good	Anthropology	the availability of hybrid classes
Good	Geography	The professors in the Geography and Earth science department are excellent. They truly care about their students and want them to succeed.
Good	Political science	tuition cost
Good	Psychology	the tuition
Good	Psychology	N/A
Good	Psychology	The attempt at encouragement and activities hosted by the school to get students to be more involved even if it's hard to put oneself out there
Good	Psychology	advisor support is awesome.
Good	Psychology	I don't know
Good	Psychology	Effectiveness.
Good	Psychology	Being free
Good	Psychology	The class
Good	Psychology	The admissions criteria
Good	Psychology	The help in mental help.
Good	Psychology	Tuition Rate should remain the same and not increase!
Good	Psychology	farmers market
Good	Psychology	i like the staff
Good	Psychology	One thing that should not change is providing student to enroll in the classes they want.
Good	Psychology	Classes time. There are plenty of class time offer in person for students which is nice
Good	Psychology	nothing
Good	Psychology	The writing centers
Good	Psychology	The small class and institution size.
Good	Psychology	No comment
Good	Psychology	sleep pods

Good	Psychology	The library has adequate seating.
Good	Psychology	nothing
Good	Psychology	Unsure
Good	Psychology	Nothing
Good	Sociology	Always understand the things I know and what I need to be ready for when that time comes.
Good	Sociology	I decline to answer
Good	Sociology	the amount of reasources
Good	Sociology	N/A
Good	Sociology	Hiring of diverse faculty
Good	Sociology	Diversity
Good	Other social sciences	The instructors in the CDV department are great! Extremely caring and thoughtful.
Good	Other social sciences	The sense of community the school has.
Good	Other social sciences	the teachers in the child development department- they are wonderful and so supportive
Good	Accounting	How inclusive the school is
Good	Accounting	Parking is very easy to navigate, the school should keep that
Good	Business administration	Not applicable
Good	Business administration	n/a
Good	Business administration	More hybrid and online learning
Good	Business administration	the price of classes
Good	Business administration	n/a
Good	Business administration	Diverse courses.
Good	Business administration	Na
Good	Business administration	Bringing in teachers from diverse backgrounds to teach different classes.
Good	Finance	Little farmers market and resources provided.
Good	Management	Food& water
Good	Marketing	The culture at school is very relaxing and there isn't this pressure I imagine that Ivy League students feel. I think this has to do greatly because of the excitement professors we have.
Good	Other business	Appointments with professors, counselors, staffs, etc.
Good	Communications (general)	The teachers are usually great with little improvement needed on their behalf.
Good	Public relations and advertising	n/a
Good	Public relations and advertising	I love the engaging professors and the option for hybrid or remote classes. This helped me a lot getting my work done at my own pace since I worked while being a full time student.
Good	Other communications	Class sizes
Good	Other communications	how much help this institution gives to there students
Good	Other communications	Pushing the agenda for growth, student engagement for services and events on campus.
Good	Other communications	Emails detailing all the events and programs available
Good	Education (general)	variety of foods are good.
Good	Early childhood education	The dsrc
Good	Other education	The inclusive mindset at the school. Continue promoting diversity and empathy for others. When the tide rises we all rise together.
Good	Other education	The financial support.
Good	Computer engineering and technology	Affordable tuition.
Good	Other engineering	The bathrooms in the Innovation & Instruction building
Good	Health science	The faculty!
Good	Health science	Continue to keep tuition prices low.
Good	Health science	Unsure
Good	Health science	I think they shouldn't change the option of doing online courses I think they should completely stay and even increase they greatly help students like me who usually had to commute from really far with online courses I was able to as a student concentrate more and even enjoyed the factor of doing the work on my own time instead of dedicating most of my time getting to school then working on assignments.
Good	Health technology (medical, dental, laboratory)	none

Good	Health technology (medical, dental, laboratory)	The diversity of the school
Good	Health technology (medical, dental, laboratory)	Library hours
Good	Healthcare administration and policy	One thing that should not be change is the parking permit amounts, keep the prices low since students are struggling to make ends meet balancing school work, family/friends connection, and working.
Good	Healthcare administration and policy	Financial and health services are well organized and very responsive with assisting students therefore, I would not change anything.
Good	Kinesiology	The diversity where everyone gets to share who they are and where one comes from
Good	Kinesiology	Library
Good	Kinesiology	The friendliness of the campus
Good	Nursing	Student support services such as computer access.
Good	Family and consumer studies	not sure
Good	Liberal arts and sciences	Better communication LBS dept
Good	Liberal arts and sciences	proactive workers who help
Good	Liberal arts and sciences	I've had a few great professors, I wouldn't change that.
Good	Liberal arts and sciences	Faculty, instructors, lecturers, professors
Good	Liberal arts and sciences	The school spirit
Good	Professional studies (general)	There are professors that really care and enjoy teaching, you should hire more of those professors. There are so many to name, McCorvey, Dr. Underwood, Dr. Kuratani, Melina, Dr. Phan, F. Romero are very good professionals at this facility.
Good	Other, not listed	N/A
Good	Unrecognized write-in	None
Fair	Arts, fine and applied	The programs and opportunities for low income students and students with mental health struggles
Fair	Arts, fine and applied	The village area is fine set up as is.
Fair	Arts, fine and applied	Programs to help students get back in their feet.
Fair	Arts, fine and applied	The infrastructure is pretty, but fund more art programs to elevate the spirit of this school, and Fire some oldheads. They are bad professors with weird energy. Ive had community college professors be better than them. They mark down excellence and reward mediocrity. David Pearson's and Aandrea Stang come to mind.
Fair	History	Professor support for students
Fair	History	Keep canvas
Fair	Biology (general)	There is always room for improvement.
Fair	Computer science (including cyber security)	Keep Professor Sahar Hooshmand- she is the best teacher I have ever had. Incredible
Fair	Computer science (including cyber security)	The test/exams.
Fair	Computer science (including cyber security)	Its diversity and ability to bring together a variety of cultures, nationalities, race, sexuality, creed, etc.
Fair	Computer science (including cyber security)	Stop raising the tuition, I can only take out so many loans
Fair	Computer science (including cyber security)	Online courses.
Fair	Psychology	Higher ups listening to protests/strikes to better the community
Fair	Psychology	Not much.
Fair	Psychology	NA
Fair	Sociology	n/a
Fair	Sociology	More inclusion for non traditional students. It seems like the important people are the freshmen.
Fair	Other social sciences	Online classes
Fair	Other social sciences	N/A
Fair	Accounting	The free therapy sessions.
Fair	Other communications	The immigrant justice center should not be changed!
Fair	Elementary, middle school education	The caring professor who cares about students' education and well-being.
Fair	Music or art education	Access to Emergency Funds

Fair	Health technology (medical, dental, laboratory)	One thing that should not be changed is the institution's commitment to academic integrity. Upholding high standards of honesty, ethics, and intellectual rigor is essential for maintaining the credibility and value of education. By fostering a culture of academic integrity, the institution ensures that learning is based on genuine effort, critical thinking, and responsible conduct. This commitment not only instills integrity in students but also prepares them for ethical decision-making and success in their future endeavors. Therefore, preserving and reinforcing the importance of academic integrity should remain a steadfast principle within the institution.
Fair	Nursing	Asking for feedback
Fair	Other health professions	Don't replace the good employees that exist there.
Fair	Social work	None
Fair	Computer information systems	N/A
Fair	Liberal arts and sciences	N/a
Poor	Cell and molecular biology	N/A
Poor	Computer science (including cyber security)	I would continue to support online learning for it is an excellent way for many people to pursue an education in the busy world that we live in.
Poor	Finance	already answered.
Poor	Other communications	Idk the food? This college is genuinely awful, I hate it here
Poor	Other education	Support for students and emphasis that everyone feel comfortable speaking their mind and being themselves
Poor	Information technology	Online classes
Poor	Liberal arts and sciences	Lots of bathrooms, love it!
	Early childhood education	The overall learning experience the students are able to attain. I am an Education major and I think the educational department should be expanded. People coming together The environment.



# NSSE 2024 Student Comments

## End-of-Survey: Seniors

### California State University-Dominguez Hills

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or provide their own prompt. 309 senior students responded to the following:

#### What one change would most improve the educational experience at this institution?

Response to <i>evalexp</i>	Major	Comment
Excellent	Arts, fine and applied	Offering more online classes to better accommodate students who travel farther than campus and can complete a course from a more convenient location.
Excellent	English (language and literature)	I think that some politics should be kept out of the institution, I see a lot of money going to certain speakers and yet there are students who are struggling to live and our tuition keeps getting increased
Excellent	Spanish (language and literature)	I think getting permanent academic advisors or advisors with a lot of experience. I did not have a good experience with mine and had to deal with a lot of things on my own due to them not helping me. For example, I had one advisor who failed to tell me I was missing 7 units of electives and reassured me I was done with everything. Only to find out later on by a new advisor that I couldn't graduate without those 7 units and I now needed to take summer classes.
Excellent	Spanish (language and literature)	N/A
Excellent	Spanish (language and literature)	No comment.
Excellent	Other language and literature	Parking should not be this expensive
Excellent	Other language and literature	space
Excellent	History	Evaluate tenured professors to ensure they are still able and willing to effectively teach their classes rather than just leave them to their own devices under the guise of job security.
Excellent	History	Stop charging an arm and a leg for higher education.
Excellent	History	More student services for education assistance.
Excellent	Music	N/A
Excellent	Philosophy	I think this campus as a whole is already doing such incredible work with meeting student's where they are at. I don't think it's on the institution but more so on the student reaching out to ask for help.
Excellent	Theater or drama	Cultivating a Positive Learning Environment: Creating a supportive and inclusive atmosphere where students feel motivated to learn and explore. This involves fostering a sense of community, promoting collaboration, and recognizing the value of diversity. In my situaicon a need to motivation to learning and little the affect to created some beautiful
Excellent	Other fine and performing arts	The president should be changed to a more capable one
Excellent	Other humanities	Lowering the tuition at the university
Excellent	Biology (general)	Open up more meeting appointments to register on time. More career help
Excellent	Biology (general)	More hours for the gym and bigger gym, and maybe social events, it's kinda hard to meet people
Excellent	Biochemistry or biophysics	N/A
Excellent	Microbiology or bacteriology	money
Excellent	Chemistry	Regular audit of staff and professors to ensure that students are not inconvenienced or inhibited by people they depend on for instruction and support.
Excellent	Computer science (including cyber security)	A gym would be very beneficial because most students aren't able to pay for a gym membership so having access to a gym on campus would be very beneficial.
Excellent	Computer science (including cyber security)	Sleep pods in the library
Excellent	Computer science (including cyber security)	It's difficult to determine the best approach for everyone since each individual has a different lifestyle and living situation. However, I believe a hybrid approach would be beneficial. This approach would allow students to attend classes in person when both the professor and students are available. In case of unexpected circumstances like an accident or family obligations, students can attend the class remotely. I am confident that the university I attend has already implemented measures to support this approach. This is just my personal opinion based on the practices that are already in place.
Excellent	Mathematics	More seating with charging stations
Excellent	Mathematics	Having the professors switch to more active teaching styles. No need to just lecture in math classes
Excellent	Physics	Have more classes available that are online so that scheduling is not an issue

Excellent	Political science	None
Excellent	Psychology	Provide students with meal vouchers or snacks.
Excellent	Psychology	No change at all. This institution has made me feel comfortable and has provided a lot towards my needs academically and wellness.
Excellent	Psychology	I would change the accessibility to supportive services for part-time evening students. I would extend office hours to accommodate their needs and i would be comprehensive of their inclusion in conferences, symposiums, seminars, etc. aiming to extend these opportunities to them.
Excellent	Psychology	financial aid should have more customer service friendly staff. It is the only department that I would get anxious calling because a few staff is really mean and rude.
Excellent	Psychology	I wouldn't change anything
Excellent	Psychology	I feel like things are pretty good here.
Excellent	Psychology	The faculty and staff who make the wheels turn daily deserve a livable wage as the economy develops.
Excellent	Psychology	Free housing for transfer students
Excellent	Psychology	Everything is excellent.
Excellent	Psychology	More mental health counseling services. I wanted to look into in more after experiencing stress and family crisis. I tried getting a hold of counseling services and there was never a follow up after making my referral.
Excellent	Psychology	More availability from counselors and financial advisors.
Excellent	Psychology	One change that would most improve the educational experience at the institution is for the university to have more diverse classes and courses for students to take, more different variety of food at the college, and also, more fun events there.
Excellent	Psychology	lower tuition.
Excellent	Psychology	Tuition rates should be lowered.
Excellent	Sociology	Offering more online classes
Excellent	Sociology	Maybe remodeling class rooms, rooms are really old looking.
Excellent	Sociology	Mentor
Excellent	Sociology	none
Excellent	Sociology	Tuition and the cost of learning materials. I am reconsidering entering the Master's program because I cannot afford education costs. I am employed and do not meet income requirements for financial aid, yet inflation and the cost of living cause financial strain.
Excellent	Sociology	None
Excellent	Other social sciences	Schedule classes.
Excellent	Other social sciences	professors responding to emails in a timely manner
Excellent	Other social sciences	Night time activities for groups not just mornings.
Excellent	Other social sciences	Efficient and accurate information from academic counseling.
Excellent	Other social sciences	Get better and improved seats for the classes
Excellent	Other social sciences	Not really sure
Excellent	Other social sciences	One thing that I would change about CSUDH is the classroom conditions. There are some old buildings that I have had classes in and it wasn't the best experience. Some buildings did not have functioning AC, were dirty, and had a bad smell to them.
Excellent	Other social sciences	None
Excellent	Other social sciences	Make it affordable
Excellent	Other social sciences	free parking
Excellent	Other social sciences	Genuine care for students who work full time.
Excellent	Accounting	The one change I would implement is having access to various accounting software applications in my classes. I had only one professor implement this practice in my classes and it gave advantage when applying for internships.
Excellent	Accounting	N/A. I had a great experience with CSUDH.
Excellent	Accounting	I'd think about supporting students who take night classes with services like tutoring. It seems to be more difficult to gather support systems at night (food, tutoring, etc.)
Excellent	Accounting	I would go over each assignment and the requirements of each assignment. Examples of assignments are a big plus for visual learners. Giving the students remembers of upcoming projects and assignments.
Excellent	Business administration	One change that I would most improve the educational experience at this institution is just getting the online classes to be more involved with the students needs and could possibly add more resources that could be needed while taking the online courses.
Excellent	Business administration	More engaging professors who make going to class more enriching and enjoyable to go to.
Excellent	Business administration	More supervision on instructors how professional they are with students
Excellent	Business administration	Having more events held during the night time as many students do work and aren't free till late

Excellent	Business administration	Nothing
Excellent	Business administration	Having more flexibility with courses available online
Excellent	Business administration	None
Excellent	Business administration	Not sure
Excellent	Business administration	I loved my time here but I believe some of the events should be held in the late afternoon for the working students
Excellent	Business administration	It would be nice to see more funding to give pay increases to the teaching staff because they work very hard.
Excellent	Business administration	Parking
Excellent	Business administration	No sure
Excellent	Business administration	Providing more aid or lowering costs.
Excellent	Business administration	Nothing at all
Excellent	Business administration	Free university transportation for students rather than public transportation.
Excellent	Finance	Have more career fairs and direct internships to students
Excellent	Finance	Make sure the classes you're offering the course catalog are actually being offered. I was really excited to take Real estate investments as an elective but got stuck with entrepreneurial finance because it was the only elective I haven't taken
Excellent	Management	The counselors messed up my schedule and o know so may that the same happened. I took an extra year because of this
Excellent	Management information systems	Have more online class options. Driving to CSUDH took me over 30 minutes and that did not want me to go in person or enjoy the class.
Excellent	Management information systems	Better access to Masters programs
Excellent	Marketing	The current policy for calculating GPAs at CSUDH does not automatically remove courses that have been retaken. This can have a negative impact on students since CSUDH uses prior units to determine financial aid eligibility (Unit cap) and overall GPA totals. Therefore, CSUDH should automatically disregard prior coursework that was completed with a better grade. This will act as an incentive for students to do better once they transfer to CSUDH.
Excellent	Marketing	More online resources
Excellent	Organizational leadership or behavior	Nothing. It's great.
Excellent	Organizational leadership or behavior	More scheduled Zoom meetings.
Excellent	Organizational leadership or behavior	n/a
Excellent	Journalism	Null.
Excellent	Public relations and advertising	WIFI
Excellent	Public relations and advertising	N/A
Excellent	Public relations and advertising	One thing that can improve the educational experience having courses that are out of the norm, marketing more of the resources around campus to students
Excellent	Public relations and advertising	NA
Excellent	Public relations and advertising	Make things more affordable
Excellent	Other communications	Dining Options
Excellent	Special education	More afternoon class options
Excellent	Special education	Offer my resources like internet access (hot spot) or laptops and extended library hours to students.
Excellent	Other education	BETTER FUNDING FOR STUDENT RESOURCES
Excellent	Health science	One change that would most improve the educational experience at this institution is increasing the availability of interactive and collaborative learning opportunities, both in-person and online.
Excellent	Health science	Implement EBT on all grab-n-goes
Excellent	Health science	I would have the in-person classes have a Zoom option. The majority of my classes initially were online or hybrid but my last semester all classes were in-person. It was a lot working and getting to class on time.
Excellent	Healthcare administration and policy	More access to bookstore
Excellent	Kinesiology	Not raising student tuition.
Excellent	Kinesiology	I would like to see more support for students
Excellent	Kinesiology	slightly updating older buildings
Excellent	Kinesiology	Additional food variety

Excellent	Kinesiology	encourage students to attend home games for all sports
Excellent	Kinesiology	N/a
Excellent	Physical therapy	educate students with financial support
Excellent	Other health professions	having updated seating in all classrooms
Excellent	Criminal justice	More fun events in the walkway for students to get much more involved in clubs
Excellent	Criminal justice	Making technology training for professors mandatory. Professors who use tools and resources like LMS, Canvas and other tools should be adequately training on how to effectively use the technology.
Excellent	Criminal justice	NA
Excellent	Criminal justice	Have more online classes
Excellent	Public administration, policy	Providing a free gym for students. I don't know if there is one, but if there was I would use it all the time.
Excellent	Public administration, policy	The students that have night classes don't have the same access to the campus such as the bookstore, Teddy's pantry, special events, etc
Excellent	Computer information systems	N/A
Excellent	Information technology	Every professor of every department being more friendly and approachable to all students before, during, and after class time.
Excellent	Liberal arts and sciences	Counseling, and schedule organization.
Excellent	Liberal arts and sciences	Have little special events where students can win small prizes
Excellent	Liberal arts and sciences	for school not to be expansive and be more affordable. school is out of reach for many.
Excellent	Liberal arts and sciences	n/a
Excellent	Multi, Interdisciplinary studies	nothing
Excellent	Multi, Interdisciplinary studies	I cannot speak to this question honestly as I am a fulltime employee at another academic institution. I am a part-time student and I do my best to study at nights and on weekends. I have however enjoyed everyone of my professors and the students with whom I have been in class. I think CSUDH goes as far as they can to have a wide variety of activities for students. The campus is clean and secure and there are multiple cultural events for students and the surrounding community.
Excellent	Professional studies (general)	I think some of the staff at the financial office can be nicer in explaining the financial part of attending university.
Excellent	Professional studies (general)	Changing the accesses to resources and having more advisors would help
Excellent	Professional studies (general)	N/A
Excellent	Other, not listed	A laptop available on loaner for me
Excellent	Other, not listed	I feel like the have developed the idea of making workshops I feel like they could continue
Excellent		N/A They did excellent.
Good	Arts, fine and applied	N/a
Good	Arts, fine and applied	provide easier access for school employment for students that are new to CSUDH.
Good	Arts, fine and applied	Update the art building.
Good	Arts, fine and applied	Professors taking the time to find out why a student is struggling and to ask questions. They should also respond to the students accordingly when a student takes the time to reach out to them. Especially in emergency situations. I found that very challenging because I am not able to call or leave a message for my professor, I can only email and then I never received a response when I had an emergency. I also submitted accommodations in the beginning of the semester and I have not seen those accommodations throughout the class, now I have fallen way behind. I don't see how they are <u>helping students with disabilities</u> .
Good	English (language and literature)	More mental health check-ins and more affordable food options
Good	English (language and literature)	Having more of an engaged faculty with students to ensure quality learning
Good	English (language and literature)	Less reading, more time for assignments for those students with disabilities. That would be an extremely empathetic. Parking permits should be cheaper for students with disabilities. Also please add more classes online in the afternoon. I am sole breadwinner for my family and I work in the mornings and afternoons classes would be the best. I am close to dropping out again. Please reconsider.
Good	Spanish (language and literature)	Less expensive
Good	Other language and literature	Just me personally, as it's more of a pet peeve than an issue, but if something could be done about those people that walk around trying to stop you to sign petitions or whatnot, or even those folks that stop you to talk about their church groups/organizations; that's it, they really sully my time on campus.
Good	Other language and literature	It would be nice to have activities at least 4 or 5 days a week. It would've made me have something to look forward to each day
Good	Philosophy	Where all faculty and professors acknowledge that not everyone learns the same and should be understanding if extra accommodations my be needed especially if notes are provided

Good	Other fine and performing arts	If the Professors were more organized with their classes, if they taught updated material that pertained to student interest, and if there were more experienced professors in the classrooms, the educational experience would be improved.
Good	Other humanities	having more food options and having the food places should be opened more later and the student store as well
Good	Biology (general)	Easier employment opportunities that don't require work studies
Good	Biology (general)	There to be a gym on campus and a better variety of food in LSU.
Good	Biology (general)	Not to have to worry about paying for parking
Good	Biochemistry or biophysics	Allow students to double major without the consequence of co horsing them to pick one over the other.
Good	Cell and molecular biology	Have a relaxation or recreation area to swim, workout, nap, healthy drinks etc. maybe even lead my instructors like yoga class etc.
Good	Computer science (including cyber security)	Having more chances for internships or maybe help make students realize internships are important for their career. If it wasn't for my friend pushing me I wouldn't have known how important it was.
Good	Computer science (including cyber security)	A welcome change would be how to set up an appointment for the student health services, especially if you want to be COVID-tested. I only recently learned that COVID testing is no longer walk-in, but appointment-based.
Good	Computer science (including cyber security)	Push myself harder to apply for internships.
Good	Computer science (including cyber security)	Holding the teachers accountable!
Good	Computer science (including cyber security)	More events that will students to be involved. I noticed the school lacks students walking throughout the campus when there isn't many clubs or activities to be done around to enjoy.
Good	Computer science (including cyber security)	I would improve the financial burden that parking passes cause. Sometimes after paying for all your classes and the supplies needed to get through the class, it doesn't help that after all that we still have to pay a hefty fee to park at the institution we just put all our money into.
Good	Earth science (including geology)	Have more stores
Good	Anthropology	more support or advertisement of student services. especially mental health services
Good	Geography	A more positive campus from faculty. Especially from departments such as financial aid. They are extremely rude when you call to find something out regarding your financial aid and don't seem to care.
Good	Political science	stop the increase of tuition
Good	Psychology	more affordable housing and dinning plans
Good	Psychology	N/A
Good	Psychology	More and stronger academic advising
Good	Psychology	Student connective ness there's rarely any connection amongst students
Good	Psychology	cater to all age groups
Good	Psychology	I dont know
Good	Psychology	Can't think of one since this institution has been effective when one asks for help.
Good	Psychology	There being multiple professionals
Good	Psychology	It's hard to say
Good	Psychology	Reducing the costs of tuition and parking
Good	Psychology	Decrease the cost of tuition.
Good	Psychology	More options for upper division classes after 5pm for working students.
Good	Psychology	access to parking permit for students with no income.
Good	Psychology	cheaper housing is necessary
Good	Psychology	One change that would most improve the educational experience at this institution is ensuring that seniors do not take the hardest senior courses together; such as senior seminar and senior pairs courses. Being able to provide more course time selections, that way students will not have to take senior seminar and senior pairs. Especially giving that both courses have to write papers.
Good	Psychology	Offering bigger classrooms. The classroom are tiny and does not have enough desks for each students
Good	Psychology	Childcare services
Good	Psychology	Wellness courses should be mandatory so that there can be a point where people can detox from the stress.
Good	Psychology	More activities and things to do besides academics. More staff or other ethnicities.
Good	Psychology	No comment
Good	Psychology	Guidance.... Im graduating and no one has even talked to me about what are the plans for graduation or steps as to what to do with your degree... everything I know as far as resources has been solely on word of mouth or me attempting to find stuff for myself.
Good	Psychology	I don't have anything that comes to mind. Education experience is great.
Good	Psychology	I would ask for more online libraries to be made available to students.

Good	Psychology	nothing
Good	Psychology	Unsure
Good	Psychology	Nothing this place is great.
Good	Sociology	More Career Workshops
Good	Sociology	I would plan to give support from multiple services in my school to ensure if I have any questions or things that's given me problems then they'll help me.
Good	Sociology	I decline to answer
Good	Sociology	the amount it cost to attend
Good	Sociology	N/A
Good	Sociology	Free parking
		Better food in pantry
		Cheaper housing
		Having student store open later
Good	Sociology	Good as is
Good	Sociology	More support
Good	Other social sciences	More night classes available for students who work during the day
Good	Other social sciences	Receive better help and availability from advisors. Due to advisor not helping me correctly I had to continue school for one more year than I had to
Good	Other social sciences	Lessen the costs of parking passes and making it easier to get into contact with advisors on campus.
Good	Other social sciences	Tuition is so much for me to pay and I don't qualify for help.
Good	Other social sciences	Having information for post graduate studies ahead of the application process. Also resources for working students
Good	Other social sciences	Telling individuals that's the GVAR requirement can be waved before their last semester if they meet certain requirements.
Good	Accounting	Having a variety of different class options like hybrid and in person
Good	Accounting	There arent any problems that I noticed
Good	Business administration	Not applicable
Good	Business administration	n/a
Good	Business administration	Lower prices of education or parking passes. Instructor revisions. Instructors should be evaluated to be teaching.
Good	Business administration	Have resources at night time
Good	Business administration	A health Recreational Center that improves physical well-being on top of mental well-being.
Good	Business administration	n/a
Good	Business administration	Having a gym or workout area. More modern vending machines.
Good	Business administration	NA
Good	Business administration	Ensuring that all teachers teach in similar manners, but with variation as needed. I had one teacher who only talked during the entire lecture, but it didn't help me learn about the class.
Good	Finance	Parking not costing so much ??
Good	International business	Tell international students the difficulties we could possible experience. It's like they attract and persuade.
Good	Management	Nothing
Good	Marketing	I believe having more counselors would improve our care and also help form healthier relationships with them so that we can have an open discussion about anything.
Good	Other business	I wouldn't really change anything.
Good	Other business	flexibility with more night and online courses
Good	Communications (general)	More campus involvement and activities.
Good	Public relations and advertising	n/a
Good	Public relations and advertising	I think having good food options and areas to hang out with peers and do work makes the environment a lot more inviting.
Good	Other communications	Less group projects
Good	Other communications	for some programs to have more classes
Good	Other communications	The diversity in events and educational support such as more study sessions and options for tutoring. Some tutors are surface level and havent really helped.
Good	Other communications	More course options for my major, aka more professors to teach different courses

Good	Education (general)	send out emails regarding supportive services.
Good	Early childhood education	Housing all year including summer, even if not taking summer courses .
Good	Early childhood education	More courses on a specific category, it's very limited when enrolling for classes.
Good	Early childhood education	More food options
Good	Other education	Offering more vegan food options and promoting overall student health.
Good	Other education	Examination of the professors that teach at the school, the pay for teachers, and more help for students.
Good	Computer engineering and technology	Being able to opt out of some institution services to save some money.
Good	Other engineering	More great bathrooms like the ones they have in the Innovation & Instruction building
Good	Health science	Having a Fitness center near by or on campus to allow students to get the physical therapy and fitness they need and deserve. Also include showers for students that commute to school.
Good	Health science	Keep tuition prices low.
Good	Health science	Modernize teaching methods. There are still teachers still having notes being written with paper notebooks which adds to some uselessness when a large majority of other classes have allowed for virtual class notes.
Good	Health science	Providing better services in the career center when I was there I remember making an appointment and discussing that I wanted to know options on what I can do with my degree the only thing they did was pull up a website and click around options ( which I could have done on my free time) I think by providing real life examples of careers that can be done and even becoming partners with several people who are willing to talk to students through zoom or email on there career will greatly help the students know what they want to do or what they don't want to do even create connections and not have the difficulty later of finding a job since they have build these relationships with professionals where they can recommend them to even other areas of work that are needed.
Good	Health technology (medical, dental, laboratory)	n/a
Good	Health technology (medical, dental, laboratory)	No additional comment
Good	Health technology (medical, dental, laboratory)	Bring animals (dogs,cats, bunnies) on campus for students for finals week
Good	Health technology (medical, dental, laboratory)	Increase the amount of instructors for the CLS major to improve the quality of learning for the student. Limited faculty, especially for Clinical Chemistry, can be very difficult since there is only one instructor that teaches the course.
Good	Health technology (medical, dental, laboratory)	more sections offered for the CLS upper division courses. Certain courses are only offered once a semester and they're on a waitlist; if you don't get into that waitlist, you'll have to just wait next year. Theres also the fact that some of the courses for CLS don't have enough sections.
Good	Healthcare administration and policy	Most of the time, I would search for information about the campus online, and it appears to be a common sentiment that the campus struggles to effectively connect students and the community through clubs or campus events. As a transfer student, the initial month in August was enjoyable, with various afternoon events such as ice cream giveaways, movie nights, and free t-shirt offers at the bookstore for the first five students. However, as the semester progresses, it becomes apparent that the school lacks sufficient funding to sustain these activities. Eventually, the campus starts to feel monotonous, resembling more of a community college where students struggle to engage in meaningful networking or establish connections through clubs or group activities.
Good	Healthcare administration and policy	I would recommend offering more online classes for working parents if not, then offer more times and days.
Good	Kinesiology	Provide all students from any year financial
Good	Kinesiology	I would change in the way that they promote the services available at the school. I honestly don't know how to get help with issues that I have had while attending this institution.
Good	Kinesiology	Gym
Good	Kinesiology	Have more activities later, so students coming after 3 can participate
Good	Nursing	N/A
Good	Criminal justice	Students should not take courses that don't have anything to do with their careers and internships course should be optional and not mandatory.
Good	Criminal justice	Have access to free books to reduce the cost of education.
Good	Family and consumer studies	not sure
Good	Information technology	Better computer science teacher( I have been laughed at before for asking questions). Also more female instructors for this major as it can be uncomfortable sometimes asking for help
Good	Liberal arts and sciences	Better communication
Good	Liberal arts and sciences	affordable classes
Good	Liberal arts and sciences	My advisors haven't been very good. I wasn't really primed on the expectations or upcoming classes. I also don't think the music class that I took should be available. The teacher and the curriculum, more absolutely ridiculous
Good	Liberal arts and sciences	Providing more evening or online class options for students that work full time jobs during the day.

Good	Liberal arts and sciences	Review, and communication
Good	Liberal arts and sciences	Free Tryouts for students wanting to play sports . The cost of parking is ridiculous and should be cheaper.
Good	Professional studies (general)	Teach professors how to not prejudice or discriminate, I had one incident with a professor and that was not okay. Never did I ever experience that before at school, until now.
Good	Other, not listed	More places and/or activities throughout campus where students can come together to discuss and share ideas
Good	Unrecognized write-in	I fine
Fair	Arts, fine and applied	A place where I can exercise freely
Fair	Arts, fine and applied	Open up more recreation the walking trail is pretty efficient however there can be a rock wall like CSULB invest in the well being of the students. Also, have the pool restored creates more opportunities for Kinesiology students and others! To help students educational experience it is important to bring in new opportunities for the well being.
Fair	Arts, fine and applied	Having money to pay for college regardless of GPA. My grades have vastly improved these last two semesters but the on campus GPA prevents me from being eligible for Finacial Aid. So I have to work extra hours to pay for college. It also affects my ability to graduate because I might need to take extra classes and pay out of my pocket to get my GPA up in order to qualify for graduation. Even though I'd be finished with my program before then.
Fair	Arts, fine and applied	Take out all the junk food establishment, the food and candy bribes, the sweet treats and put in actual nourishing institutions. Bring us a food pantry that's actually delicious and healthy, not government food, and put in more funding for the arts and spiritual wellness to clear the cursed energy of the school.
Fair	History	Encourage student interaction
Fair	History	a new President
Fair	History	Listen to student needs and actually make changes to those needs.
Fair	Biology (general)	change faculty that has low grading on rate my professor.com
Fair	Biology (general)	Having staff that encourage tutoring or offer it after class.
Fair	Computer science (including cyber security)	I'm not happy about shared bathrooms. I'm pretty liberal, so gender identity and things like that don't bother me, but sharing the restroom with the opposite sex is just awkward.
Fair	Computer science (including cyber security)	Instructors should have all there lectures recorded, it make it easier to learn and review the material.
Fair	Computer science (including cyber security)	Class availability! Upper Division Computer Science courses are few and far between. Most are held in the evening, some are only offered online. In the evening, my commute to the University goes from 30 minutes to 60 minutes. Aside from the commute, for someone with ADHD, evening courses are really difficult for attention and sleep health.
Fair	Computer science (including cyber security)	Improving the campus life. We don't really have one here so it's hard to make friends outside of class, that would be very nice
Fair	Computer science (including cyber security)	Lower the prices for each course.
Fair	Political science	Everyone employed at the institution should treat everyone diplomatically.
Fair	Psychology	More free money/scholarship given, cheaper or better yet, free parking pass, chiropractor on campus and more gym space and equipment to workout instead of signing for gym outside of school.
Fair	Psychology	Adding more measures to combat student stress/needs and further emphasize student well-being/mental health.
Fair	Psychology	Lowering tuition and material costs and offering more academic counseling.
Fair	Psychology	I was a covid kid who graduated highschool in 2020. I wish I could have gotten that extra year to really experience the four year experience. I wish I could have studied abroad, I wish I could have known about financial help, I wish I could have done more even though I have achieved a lot. Please fund your student services because they have changed my life. The culture and identity centers especially. Please make it so that ASI can divest from athletics and please make sure that the university stops relying on students to keep funding programs and has reliable streams of revenue so that existing programs can be maintained and enhanced.
Fair	Sociology	having faculty that actually care about the students and not just about themselves.
Fair	Sociology	Disability representation while construction is happening on campus. Very litt Disabled parking available. All disabled persons are not in a wheelchair but the campus makes it difficult for disabled students.
Fair	Other social sciences	More online classes for students who work full time and are parents.
Fair	Other social sciences	N/A
Fair	Other social sciences	need more weekends and online classes
Fair	Other social sciences	provide help for those who are English learners and also to those who came from another country because the educational system is different.
Fair	Accounting	More smiles around campus.
Fair	Organizational leadership or behavior	Lower tuition. Cheaper books. Quicker response when asking for itemized receipts.
Fair	Other communications	Arranging the classes for the DMA program in the order that the professors recommend would be best. Dr. V, the Dept. chair should be reviewed for adequacy and accommodation for students' needs. The program should allow for students that work full-time to still continue to work full time.



Fair	Elementary, middle school education	Since the beginning of the first semester, a more apparent two-year plan for the two years that students can easily follow.
Fair	Music or art education	Music department should have its own building and facilities
Fair	Health technology (medical, dental, laboratory)	One change that could significantly enhance the educational experience at my institution is implementing personalized learning pathways. By tailoring the curriculum to individual students' strengths, interests, and learning styles, the educational experience becomes more engaging and relevant. This approach allows students to explore topics they're passionate about, while also providing support in areas where they may need additional assistance. Personalized learning fosters a sense of ownership over one's education, promotes deeper understanding, and encourages critical thinking and creativity. Additionally, it can help address disparities in learning outcomes by catering to the diverse needs of students. Overall, incorporating personalized learning pathways would create a more dynamic and effective educational environment.
Fair	Nursing	Decrease workload and tuition
Fair	Other health professions	Spend more money on the majors
Fair	Social work	Take
Fair	Computer information systems	I am currently attending school but also working full time. The best thing that can happen for me and others in the Sam situation would be more classes online. I have work from 8-5pm, then would have to drive through traffic for 2 hours to get to school. It's very inconvenient and is the main reason I would be having a hard time in my classes.
Fair	Liberal arts and sciences	The communication from my department. There is a big lack of communication
Fair	Liberal arts and sciences	Advisors play a crucial role in guiding students through their academic journey, and they must be readily available to provide support and guidance.

To achieve this, the institution should implement a more flexible and student-centric approach to advising. This can be accomplished by offering a variety of appointment options, including in-person meetings with extended hours to accommodate students who work or have night classes, as well as virtual appointments via Zoom for increased convenience. Advisors should also prioritize timely responses to student emails, ensuring that no inquiry goes unanswered.

Furthermore, the Liberal Studies department, in particular, needs to improve its communication with students regarding deadlines and course registration. The department staff should be well-informed and equipped to provide accurate and helpful information to students. When students seek assistance, the staff should be able to provide clear answers or promptly direct them to the appropriate resource. If an issue requires input from multiple staff members, the department should ensure that all relevant parties are included in the communication and that a timely response is provided to the student.

By implementing these changes and fostering a culture of open communication and accessibility, the institution can ensure that students receive the guidance and support they need to navigate their academic path successfully and graduate on time. Investing in the improvement of advising services and departmental communication will undoubtedly enhance the overall educational experience for students at this institution.

Poor	Cell and molecular biology	Having ridiculous STEM rules such as not pass with a C-. It is stressful and time consuming and another stumbling block placed on students that are financially challenged. Having to repeat a class when the national grading system a C- is passing is traumatized. Also genuinely being disabled student friendly proving transportation access to classes that are difficult to reach on very bad health condition days. Having to walk across campus in order to get to class on time shows lack luster care for those students. Excuses like "we don't do that" or "we don't have enough staff" are non welcoming for students with physical disabilities and challenges.
Poor	Computer science (including cyber security)	I would make sure that all course material is updated, proof read, and checked before the semester begins, this includes grammatical errors in course learning material that is really old and outdated. The syllabus should include all assignments with due dates for everything the student is going to learn in that course and what the school should expect the student to learn. The course should not feel like the instructor is making up the curriculum as the semester progresses.
Poor	Anthropology	Being for the students rather than having a capitalist perspective
Poor	Psychology	Get staff that actually care about the students; most of the staff don't care about the students, and as well when you are trying to find the location or trying to ask for the thing you need, they would give you attitude for no reason, like Joy Jones.
Poor	Finance	Courses are TOO lenient on grading, minimal work, absences, make-up, late work. Less chit-chat from professors. Should be a balance between engagement and lecture.
Poor	Other communications	Better programs/classes, more niche majors, better trained instructors, relatable instructors, changing how GE and major credits work, lowering the required amount of credits, raising the credit of each class, providing more classes throughout all semesters, a better counseling service, completely removing the undeclared major program/support, and maybe JUST MAYBE lowering the cost of tuition per semester

Poor	Other education	More viewpoints / assignments / research in opposition to the current status quo of academic consensus
Poor	Information technology	Fire or retrain of the incompetent teachers or have more online classes as most meetings can be done from home
Poor	Liberal arts and sciences	A guide for quiet places to do homework on campus.
	Earth science (including geology)	No change.
	Other social sciences	Less work so that individuals are able to spend time with their families and doing things outside of school. A lot of my own time was spent into books
	Early childhood education	The one change that would improve the educational experience at this institution would be to cut the out of pocket expenses for students. Maybe some of the cost can be cut in half that is more affordable for the students.
		Help the staff understand not all students are trying to get over on them when they are going through things at home that limit their attendance at the school
		Better professors.

## NSSE 2024 Student Comments

### Experiences with Online Learning Topical Module

#### California State University-Dominguez Hills

40 first-year and 188 senior students responded to the following question in the Experiences with Online Learning module:

**Please describe one thing about online learning at your institution that should not be changed.**

Class	Major	Comment
First-year	Spanish (language and literature)	N/A
First-year	Other humanities	Having helpful Professors
First-year	Biology (general)	Asynchronous classes
First-year	Cell and molecular biology	asynchronous
First-year	Computer science (including cyber security)	I think the projects that are given are engaging and helpful.
First-year	Computer science (including cyber security)	I think that the type of assignments should not be changed, the various types we have been given is helpful.
First-year	Anthropology	The ability to take online classes especially asynchronous classes
First-year	Psychology	N/A
First-year	Psychology	Asynchronous Classes are amazing
First-year	Psychology	The work load because so far it's been very much comfortable and not stressful at all as long as you managed your time correctly.
First-year	Psychology	The time
First-year	Psychology	Don't change anything
First-year	Psychology	The discussion boards. I learn a lot from them and like to hear what other students say as well.
First-year	Psychology	All the great instructions given.
First-year	Sociology	I can't think of one thing.
First-year	Sociology	N/A
First-year	Sociology	They place to access most of our classes (via Canvas).
First-year	Other social sciences	Online classes
First-year	Business administration	the awesome professors
First-year	Business administration	n/a
First-year	Business administration	One thing that should not be changed about online learning is the responsiveness and communication between an instructor and student. Clear and accurate communication is crucial when communicating via email/zoom
First-year	Business administration	The online classes in of itself
First-year	Business administration	What should not be changed is the option of asynchronous learning or leaving online over zoom. For many students it is much more difficult easy to be able to log on at home at whatever time it is the most convenient for them and having the opportunity to join on a zoom is also a good option. Having that variety and flexibility of online courses should not be changed.
First-year	Entrepreneurial studies	I like how most use zoom/canvas
First-year	Marketing	All
First-year	Marketing	The due dates system
First-year	Other business	Not much shouldn't be changed.
First-year	Physical education	How understanding they can be
First-year	Other education	Not having to turn on your cameras.
First-year	Health technology (medical, dental, laboratory)	One thing that should continue in online courses is having the due date always be Sunday. I think this is great because during the weekdays most of my assignments are due, so having the assignments due on Sunday doesn't overwhelm me as much.
First-year	Kinesiology	?
First-year	Criminal justice	Never change online classes
First-year	Criminal justice	I like the scheduled times.
First-year	Information technology	Still being able to have contact with teachers
First-year	Liberal arts and sciences	nothing at all

First-year	Liberal arts and sciences	allowing us to work on our own time
First-year	Undecided, undeclared	everybody goes through tough times, so accessing the material when possible should always stay
First-year	Undecided, undeclared	n/a
First-year		none
First-year		okay
Senior	Arts, fine and applied	Flexible schedule
Senior	Arts, fine and applied	N/a
Senior	Arts, fine and applied	Being on canvas.
Senior	Arts, fine and applied	Great way to meet outside of class meetings.
Senior	Arts, fine and applied	There can be more online courses especially when they are 5 hour lectures instead of having to attend to campus.
Senior	Arts, fine and applied	the use of canvas
Senior	Arts, fine and applied	One thing about online learning that should not be changed is the use of have students having the option to create online meetings with instructors to know how they are doing in class.
Senior	Arts, fine and applied	I like asynchronous
Senior	Arts, fine and applied	The way they have everything in checklist fashion
Senior	Arts, fine and applied	Asynchronous should not be changed. With the way our economy is heading there are many students like me that have no choice but to work a full time job but are still inspired to receive an education. It is almost impossible to request accommodations from our jobs in order to attend in-person or synchronous classes.
Senior	English (language and literature)	N/A
Senior	Spanish (language and literature)	N/A
Senior	Other language and literature	Provide videos that go well with the concepts and the due dates and timeframe work well
Senior	History	The use of zoom
Senior	History	Keep canvas
Senior	History	Stay with canvas
Senior	Theater or drama	All the things is posible but the change have one price to advance in our life
Senior	Other fine and performing arts	The availability of classes we need many open options
Senior	Biochemistry or biophysics	the online learning availability
Senior	Other agriculture and natural resources	Instructors should have at least some interaction with the students, even in asynchronous classes.
Senior	Computer science (including cyber security)	I like being able to stay home and attend class. Convenience
Senior	Computer science (including cyber security)	The lecture being recorded.
Senior	Computer science (including cyber security)	N/A
Senior	Computer science (including cyber security)	One thing on canvas that should not be changed is the layout and structure of the canvas system. My classes are structured in a grid form that allows me to easily see all my classes at once while still being able to see important announcements from the dashboard. I can also easily access my messages from the side clicking the inbox icon.
Senior	Computer science (including cyber security)	Having online services such as tutoring and advising appointments.
Senior	Computer science (including cyber security)	I like using canvas, it's far superior to blackboard and I hope the school never switches back even long after I'm gone
Senior	Computer science (including cyber security)	Online classes.
Senior	Earth science (including geology)	N/a
Senior	Anthropology	How things are accessed how you can see your grade ability to contact teacher.
Senior	Political science	communication
Senior	Political science	None
Senior	Psychology	The amount of online classes provided. This flexibility allows students to lives their lives and also peruse life goals. Essential for their success and understanding in life.
Senior	Psychology	One thing that shouldn't be changed are the asynchronous online classes because it makes gives flexibility for students with busy schedules.
Senior	Psychology	professor teaching via video lectures

Senior	Psychology	Emphasis on instructor response responsibility.
Senior	Psychology	Asynchronous classes.
Senior	Psychology	students must show up for the duration noted by the professors
Senior	Psychology	One thing that shouldn't change about online learning is how easy it is to access and how flexible it is. This means you can study from anywhere and fit your classes around your schedule. It's great because it helps all kinds of people, no matter their situation, to get an education. So, keeping it accessible and flexible is super important.
Senior	Psychology	the number of classes that are asynchronous
Senior	Psychology	The way it is structure
Senior	Psychology	n/a
Senior	Psychology	Professors and IT support have been amazing and have really helped when I am having issues
Senior	Psychology	I like the Zoom application
Senior	Psychology	Overall flexibility and user-friendly structure.
Senior	Psychology	Most of the things done have been done well.
Senior	Psychology	Creating groups. Students should be assigned with classmates with similar spare time so they can work accordingly with no problems.
Senior	Psychology	Asynchronous
Senior	Psychology	Online classes in general
Senior	Psychology	I think it's good just the way it is right now.
Senior	Psychology	Everything is excellent.
Senior	Psychology	All lessons and resources being available from day 1 of the course
Senior	Psychology	NA
Senior	Psychology	Break out rooms and group work are great.
Senior	Psychology	everything is good with online learning
Senior	Psychology	One thing that shouldn't change about online learning is it's accessibility. It should remain available for students since it helps save money for people commuting. It helps people who have busy schedules due to work or household responsibilities like caring for children.
Senior	Psychology	Offering Asynchronous courses online is helpful, especially for students who work and cannot attend classes in person.
Senior	Psychology	Nothing
Senior	Psychology	Awesome! and more online classes.
Senior	Psychology	Asynchronous courses
Senior	Psychology	The approach of material and prerecorded lectures. It's always beneficial to go back to.
Senior	Psychology	We should have discussion boards.
Senior	Psychology	nothing
Senior	Psychology	Nothing, so far everything is good.
Senior	Sociology	Canvas should stay.
Senior	Sociology	Discussion Posts
Senior	Sociology	Keeping the opportunity to take multiple online classes for different courses
Senior	Sociology	The convenience
Senior	Sociology	the set up
Senior	Sociology	Well, I don't think that they should change the opportunity to have online classes. I feel like they help so many people that cannot physically be there in class or that could do the assignment on their own time.
Senior	Sociology	What is being done currently is sufficient enough for what it is being used for.
Senior	Sociology	Being flexible with the turn in dates allowing to resubmit assignments for a chance of a better grade
Senior	Sociology	N/A
Senior	Sociology	Flexibility
Senior	Sociology	Asynchronous learning should continue to be an option.
Senior	Sociology	None
Senior	Other social sciences	I don't think anything needs to be change.
Senior	Other social sciences	N/A
Senior	Other social sciences	the workload
Senior	Other social sciences	Sunday due dates for course material, and the mixture of synchronous and asynchronous teaching.

Senior	Other social sciences	Pre recorded videos and PowerPoints posted
Senior	Other social sciences	Hybrid learning should be kept as is
Senior	Other social sciences	Teacher communication
Senior	Other social sciences	One thing about CSUDH online learning that should not be changed is the openness to discuss topics with other students. Discussions boards are essential to get to know our classmates and to learn from them.
Senior	Other social sciences	Student interactions, breakout rooms, it helps us talk with our peers about the topics we are learning and engage in discussion rather than just listening the entire time.
Senior	Other social sciences	nothing
Senior	Other social sciences	Classes online are excellent for students who have to work or take care of children
Senior	Other social sciences	The use of Canvas.
Senior	Other social sciences	recorded lectures
Senior	Other social sciences	Discussion boards, which allow peer-to-peer interaction
Senior	Accounting	N/A
Senior	Accounting	Have one site for both submitting assignments and teaching sessions
Senior	Accounting	Having professors do hybrid classes because it gives us the time to complete our assignments when we are able to.
Senior	Accounting	Availability
Senior	Business administration	What should not be changed is the flexibility that having online learning has provided, it really helps students manage their time outside from their school life.
Senior	Business administration	Canvas
Senior	Business administration	As a working adult and parent, inlune courses have offered the opportunity to complete my degree without worrying about getting a babysitter or having a long commute. The time that it would take me to drive to school and park is instead used for studying
Senior	Business administration	The projects with other students
Senior	Business administration	Having so many classes available for online is great having that option
Senior	Business administration	Asynchronous classes are a perfect way of letting students learn at their own pace
Senior	Business administration	None
Senior	Business administration	Having course material be provided to us via pdf or website access.
Senior	Business administration	Online learning should be more respected as it helps with our busy work schedules.
Senior	Business administration	Weekly discussion board
Senior	Business administration	I think the Canvas learning format works well and should not be changed.
Senior	Business administration	No sure
Senior	Business administration	n/a
Senior	Business administration	Design, canvas is great.
Senior	Business administration	Keep asynchronous classes.
Senior	Business administration	Do not take online from students who work full time while navigating school life
Senior	Business administration	Appreciate the student tech checkout
Senior	Business administration	The pacing of the classes.
Senior	Business administration	The flexibility of online learning at our own pace. We have other classes that require three hours of homework for each unit. We have 5 classes and this gives us a requirement of 45hrs of study. I finished a class that required 24 hours a week.
Senior	Business administration	Keep making Canvas easy to use, it's very easy to use.
Senior	Finance	None of my classes have done proctored online exams, it should stay that way. It stresses students out for no reason and half the time, it's unfair
Senior	Finance	excellent quality of life. Used the resources a few times for the experience and if I was to ever be in need the school takes care of its students.
Senior	Finance	None
Senior	Management information systems	Teaching an online class through Canvas has been amazing. Instead of BlackBoard, Canvas should not be changed for our LMS should be.
Senior	Marketing	It's extremely important for students like myself who work to have the options of asynchronous learning. It's important to have the option for us so that we can finish our carrer just like any other student versus being left behind because we work.
Senior	Marketing	The system works well. The look and feel is user friendly. Please do not change these things.
Senior	Marketing	Zoom and recorded sessions
Senior	Organizational leadership or behavior	Canvas

Senior	Organizational leadership or behavior	The variety of recorded lectures that were used to enhance the learning experience.
Senior	Organizational leadership or behavior	Stick with Canvas as the platform.
Senior	Organizational leadership or behavior	Access to class at anytime
Senior	Supply chain and operations management	Keep all necessary material available but list where the student can find the files without restrictions.
Senior	Other business	The appointments that we get to have with our professors, is good thing to help me improve.
Senior	Other business	the asynchronous is helpful to balance work, life, and school
Senior	Communications (general)	I am currently still unsure.
Senior	Journalism	Everything.
Senior	Public relations and advertising	How professors conduct their classes shouldn't be affected.
Senior	Public relations and advertising	N/a
Senior	Public relations and advertising	I like how engaging students are with other peers in the class.
Senior	Public relations and advertising	NA
Senior	Public relations and advertising	I like having the asynchronous option because I had to work while attending school, so it allowed me to finish classwork at my own time.
Senior	Public relations and advertising	None
Senior	Other communications	The amount of courses offered
Senior	Other communications	Nothing
Senior	Other communications	N/A
Senior	Education (general)	course materials
Senior	Education (general)	Having asynchronous classes.
Senior	Early childhood education	Available email time
Senior	Mathematics education	Recorded lecture
Senior	Special education	The option of have online courses
Senior	Special education	Please continue to offer a larger variety of online classes.
Senior	Other engineering	I like the modules format. I like how it's like a list of things to get done, one at a time.
Senior	Health science	Do not change the asynchronous aspect of online learning.
Senior	Health science	There should never change asynchronous choices I think there should even be an increase in them they are very beneficial for students that live far and don't have to commute like myself but also people who have busy schedules like work or are mothers it's easy to access at your own time and pace.
Senior	Health science	One thing about online learning at our institution that should not be changed is the accessibility of course materials and resources.
Senior	Health science	The interactions with students.
Senior	Health science	weekend online classes
Senior	Health technology (medical, dental, laboratory)	none
Senior	Healthcare administration and policy	I believe the time limits where an instructor and students are required to be online together should be implemented. At least an hour and a half or 2 hours out of the total amount before they can dismiss the entire class from the Zoom meeting. This is important because it makes you feel as though your money is not being wasted on online classes that barely meet online or in person. In addition, it allows students and instructors to make a connection and eventually turn into good relationships where the students feel comfortable enough to ask for letters of recommendation and internships. Please have online instructors have group activities mandated in their syllabus, since these activities are very important to networking and allow students to make acquaintances and connections, other than being in the same classes.
Senior	Healthcare administration and policy	N/A
Senior	Kinesiology	I really like using canvas
Senior	Nursing	It should remain online with no zoom meetings scheduled as most students have full time jobs
Senior	Nursing	100% online
Senior	Nursing	Canvas
Senior	Other health professions	none

Senior	Criminal justice	Breakout rooms. It can be intimidating at first but you get a chance to speak with your online classmates and get to know them.
Senior	Criminal justice	What should not change is the organizational structure.
Senior	Criminal justice	One of the things our institution should not change is the flexibility of offering courses which are typically delivered in person online.
Senior	Criminal justice	Having free books for students.
Senior	Criminal justice	Asynchronous options should not change or be removed
Senior	Criminal justice	I liked blackboard better
Senior	Computer information systems	N/A
Senior	Family and consumer studies	the straightforward of the course and the clear expectations
Senior	Information technology	Keep them asynchronous, make more online courses. Most of these in person sessions have been wastes of time
Senior	Information technology	All lof it is good
Senior	Information technology	Flexibility
Senior	Liberal arts and sciences	Available office hours. Those hours are very helpful to talk with the professor and understand the course work
Senior	Liberal arts and sciences	The one-to-one guidance counselor meetings are available to students. This is very important because school is very expensive and you do not want to take courses that are not required and will cost you more money. My guidance counselor has been amazing and supportive. thank you.
Senior	Liberal arts and sciences	i like how there were opportunities to get wifi and technology to support shoe who did not have it for the pandemic
Senior	Liberal arts and sciences	Course work layouts
Senior	Liberal arts and sciences	N/A
Senior	Liberal arts and sciences	Offering hybrid classes
Senior	Liberal arts and sciences	Making time meetings. Let students take classes and log in when they can. Online classes are good for students who work or cannot find transportation to school.
Senior	Multi, Interdisciplinary studies	I enjoyed using canvas and having zoom meetings. I enjoyed that they record the class session.
Senior	Multi, Interdisciplinary studies	As said, the online courses at CSUDH have been formatted well and I think the way the are offered serve the goal of learning.
Senior	Professional studies (general)	I like canvas and that should not be changed.
Senior	Professional studies (general)	Taking attendance
Senior	Professional studies (general)	Hybrid classes
Senior	Professional studies (general)	Nothing should change, I like it.
Senior	Other, not listed	Online learning itself
Senior	Other, not listed	to be able to get a laptop as a loaner. every time I inquire I get a message back saying none available for me.
Senior	Other, not listed	N/A
Senior	Unrecognized write-in	N/A
Senior		Nothing. Everything works really well.
Senior		N/a



# NSSE 2024 Student Comments

## Experiences with Online Learning Topical Module

### California State University-Dominguez Hills

40 first-year and 207 senior students responded to the following question in the Experiences with Online Learning module:

**Please describe one thing about online learning at your institution that could be improved.**

Class	Major	Comment
First-year	Spanish (language and literature)	N/A
First-year	Other humanities	Professors replying back faster before a due date of an assignment
First-year	Biology (general)	Certain classes being online as well
First-year	Cell and molecular biology	amount of reading and essay pages
First-year	Computer science (including cyber security)	I believe there should be more online courses for my computer science major.
First-year	Computer science (including cyber security)	One thing that can be improved is the amount of work given, sometimes there is too much reading/work for a given week.
First-year	Anthropology	Communication with professors should be improved as well as organization within online courses that allows for students to be less confused at the objective of the class.
First-year	Psychology	N/A
First-year	Psychology	Better and Clear Instructions for assignments
First-year	Psychology	Re do the recorded lectures because many are outdated and don't go to date with the assignments.
First-year	Psychology	Explanation of coursework
First-year	Psychology	Nothing at all, i enjoy how it is.
First-year	Psychology	The organization of files and pdfs needed for certain assignments.
First-year	Psychology	The professors need to respond within one day not 3 days later.
First-year	Sociology	Some teachers should teach on zoom and not just publish all the assignments and not tell you what to do. I know we are grown adults but having a professor being able to remind us there is a zoom class in session to be able to get help would help out.
First-year	Sociology	N/A
First-year	Sociology	Communication between students and instructors.
First-year	Other social sciences	Teachers answering more to emails and not a lot of class work
First-year	Business administration	thorough explanations
First-year	Business administration	n/a
First-year	Business administration	One thing about online learning that could be changed is the format in which a course is taken. Perhaps something similar to edgenuity mixednwith lectures would be great.
First-year	Business administration	Give less work and also focus on students
First-year	Business administration	I personally really enjoy the overall experience of online hybrid learning. I really like how you as a student have the option of having a zoom class or working asynchronous which is what I personally enjoy the most. I would believe that <u>nothing should be improved or changed</u>
First-year	Entrepreneurial studies	More communication from professor. More range of online classes
First-year	Marketing	Nothing needs to be improved in my opinion, my teachers seem to be doing a well job on keeping the assignments <u>organized</u>
First-year	Marketing	Constant communication with the entire class
First-year	Other business	The only complain that i have is that some teachers do NOT reply to emails when a stud needs help and /or has a question about the learning topic.
First-year	Physical education	Checking in on us
First-year	Other education	Being clear with the schedule.
First-year	Kinesiology	Teacher student interactions. Professor wont take late work under any circumstances
First-year	Criminal justice	N/A
First-year	Criminal justice	There should be more online resources or a chat box for academic advice on grades.
First-year	Criminal justice	I would say that one thing that can be improved is the instructors and their ability to reply to us students. I believe that since it is an asynchronous class instructions feel as if they do not have to worry about us as much as they do with their online classes regarding feedback and just overall replying to our emails and Canvas messages.
First-year	Information technology	No pressure

First-year	Liberal arts and sciences	Just to explain stuff much better like give us where stuff will be located at.
First-year	Liberal arts and sciences	more student communication with other classmates
First-year	Undecided, undeclared	unit chapters that are AI written are not enough we need people with real experience so they can explain it to us with energy and right simple explanations
First-year	Undecided, undeclared	n/a
First-year		everything is fine done wrong with online learning it works for me better when it comes to online classes. They could add a time and days for online classes
First-year		okay
Senior	Arts, fine and applied	Have meetings be optional
Senior	Arts, fine and applied	N/a
Senior	Arts, fine and applied	Better feedback and extra credit.
Senior	Arts, fine and applied	Less group presentations done online.
Senior	Arts, fine and applied	The activities or curriculum can be challenging especially since there has been an increase with technology especially with design, art majors how to apply innovative ideas and have suitable technology like the new one funded at the ii. The college of CAH could also incorporate new technology - apply support arts business/art.
Senior	Arts, fine and applied	not sure
Senior	Arts, fine and applied	One thing that could be improved on online learning is the use of a faster wifi speed instead of a slow one.
Senior	Arts, fine and applied	A little bit, better communication from professors
Senior	Arts, fine and applied	Less reading, more activities to really grasp the concept that aren't writing
Senior	Arts, fine and applied	More clearer instructions, some professors have different platforms for us students to use. We have to go back and forth in submitting homework on those chosen platforms but then submit the same work on canvas which can be redundant and confusing. Also, the response from the professors are very vital. I have emailed some of my professors in the past and would never receive a response on guidance that I am asking for.
Senior	English (language and literature)	Having more of an engaged profile with the students on online meetings
Senior	Spanish (language and literature)	N/A
Senior	Other language and literature	Would be nice to see have recorded presentations or knowing there is a tutor that can help and answer our questions regarding the concepts we're expected to learn immediately
Senior	History	The UI
Senior	History	More frequent announcements and check ins from the professor for asynchronous classes
Senior	History	Have more online courses offered.
Senior	Theater or drama	make networking and I loss my afraid talking in front the people
Senior	Other fine and performing arts	Changed out material and not repeat and rinse same lectures as it gets dated.
Senior	Biochemistry or biophysics	More availability to have tutors help with courses and provide 24/7 IT support
Senior	Other agriculture and natural resources	Some instructors in classes that are completely asynchronous do not provide enough feedback on assignments - only negative comments with no explanation of how to improve.
Senior	Computer science (including cyber security)	Lockdown browser is a chore, and students cheat regardless. Please, somehow prevent cheating. It is not fair to the students who actually study and try. I got a 40/100 on an impossible test, but there were students who got 100 that were worrying that they failed the test. That's an obvious sign of cheating. The professor told us that he made the test extra difficult and was planning on curving the grade, but he ended up not curving because many students scored 100. Cheating is rampant right now and that need a to change.
Senior	Computer science (including cyber security)	More group projects or assignments.
Senior	Computer science (including cyber security)	Communication between professor and students need to be better. I have come across professors that will get back to me within the same day and some wouldn't get back to me unless I sent multiple emails asking questions.
Senior	Computer science (including cyber security)	I believe the online learning at CSUDH can be improved by making sure that all professors are using the Learning Management System(Canvas) and not some random website that looks like it is from the 90's. This makes it really difficult when a student has to log into different sites just to see the course material or information about due dates.
Senior	Computer science (including cyber security)	Ensuring that all teachers use the same platform
Senior	Computer science (including cyber security)	Student collaboration needs more work so maybe no break rooms unless when really needed such as labs in physics were groups are typically needed.

Senior	Computer science (including cyber security)	Exam proctoring. For courses that are only offered online, forcing students to use a webcam in their homes can be an uncomfortable experience. It's also very distracting when you look up at 30 faces staring at you during an exam.
		Students shouldn't be forced to take courses online to meet their degree requirements. This is not a suitable learning environment for EVERY student.
Senior	Computer science (including cyber security)	Not requiring attendance. We're all adults here and being treated like children who aren't allowed to miss class is silly. I have obligations outside of school and sometimes I miss class, being punished for that is ridiculous.
Senior	Computer science (including cyber security)	Communication between the instructor and student.
Senior	Earth science (including geology)	More images than lecturing and better time schedule.
Senior	Anthropology	More interaction between professor and students. Recordings of things mentioned in the semester.
Senior	Political science	well thought out lectures
Senior	Political science	Do online improvement at night while students are sleeping.
Senior	Psychology	Provide more online courses! These side classes not major specific should be taught in an online manor while major specifics taught in person.
Senior	Psychology	One thing that can be improved with online learning is to have more online tutoring available as needed for Jose who cannot get to campus or thy have a schedule that doesn't allow time for students to make it on campus.
Senior	Psychology	Interaction between students
Senior	Psychology	More video lectures are helpful for replay and speed control.
Senior	Psychology	Pre recorded class videos should be updated after a few years. Course instructions should be direct and not bombarded with too much words, it's overwhelming and can be confusing.
Senior	Psychology	More online help, or awareness for students who do not know where or who to reach for help when one does receive the assistance they need.
Senior	Psychology	implement mandatory zoom and open face sessions by professors, not the prerecorded lectures
Senior	Psychology	provide live video chats, group activities, and instant feedback to make classes more interactive.
Senior	Psychology	work on better methods to help teachers get feedback to students on a timely manner
Senior	Psychology	Communication could be improved a bit
Senior	Psychology	Making sure everything is working and professors are able to use it
Senior	Psychology	Honestly I felt like this year I had excellent experience with my online learning classes.
Senior	Psychology	Probably the times that there are also the availability
Senior	Psychology	More comprehensive guidelines and tips that can accommodate all students.
Senior	Psychology	Not pressuring students to speak when not wanting to speak.
Senior	Psychology	Study guides should be provided so everyone can know what to expect in the exams and quizzes.
Senior	Psychology	Online learning can be improved by offering more tutoring online.
Senior	Psychology	Working at my own pace
Senior	Psychology	I am not sure.
Senior	Psychology	Everything is excellent.
Senior	Psychology	Less student interactions and more one-on-ones with professors
Senior	Psychology	NA
Senior	Psychology	Being more clear about instructions and being more responsive to questions and grading. Recorded classes are horrible as well.
Senior	Psychology	Everything is professors answer emails and are very active with communicating in what days they do meeting for students that need help.
Senior	Psychology	I don't think that anything could be improved. I've taken most of my classes online and have passed. I think it's up to the student to succeed in online learning through the resources provided by instructors.
Senior	Psychology	More courses need to be offer online especially for senior courses
Senior	Psychology	Nothing
Senior	Psychology	N/A
Senior	Psychology	Having more online classes available for students to take in all different courses that are asynchronous.
Senior	Psychology	Allowing students to rent laptops
Senior	Psychology	Maybe improving the office hour availability for some instructors. Some require scheduled meeting however scheduling can be difficult.
Senior	Psychology	We should not be logged out of Canvas so quickly
Senior	Psychology	more classes

Senior	Psychology	Nothing, the classes are good.
Senior	Sociology	Cutting back on the level of assignments. Just because we aren't in class does NOT mean we have time to complete 5 papers or assignments a week
Senior	Sociology	Less Readings
Senior	Sociology	Take those out of date lectures off and edit all old dates on recycled syllabus STOP USING THE PANDEMIC FOR EXCUSE OF WHY YOU CANT WORK PORTAL
Senior	Sociology	Convenient
Senior	Sociology	Options for different courses.
Senior	Sociology	I think what some professors forget when they have online classes is that they have to actually teach. I feel like a lot of teachers, just throw information out or reading assignments that we need to do, and hardly interact with the students throughout the course to check in on them. The student is left completely to do everything on their own which I understand that happens in an online class but there's hardly ever contact with some other professors throughout the course. It often feels like we are just teaching ourselves and I don't think that's how it should be.
Senior	Sociology	I decline to answe.
Senior	Sociology	Have more various times and classes.
Senior	Sociology	Updating the prerecorded videos. having up to date information for the current semester.
Senior	Sociology	N/A
Senior	Sociology	Updated Material from professors and not pre-recorded videos from a previous live classes that contain live conversations amongst students and teachers that are very disruptive.
Senior	Sociology	More professor support
Senior	Sociology	Nothing that I can think of at this time.
Senior	Sociology	None
Senior	Other social sciences	I haven't thought of anything yet as of right now.
Senior	Other social sciences	Not requiring group project for asynchronous courses
Senior	Other social sciences	Being more organized and structured
Senior	Other social sciences	professors responding on time to questions and emails
Senior	Other social sciences	Extended office hours, various communication forms to contact professors.
Senior	Other social sciences	Breakout Rooms can have a longer timenlimit
Senior	Other social sciences	Better communication on when items are due and more organization from the app
Senior	Other social sciences	Shorter lecture videos to keep students attention.
Senior	Other social sciences	need more variety of classes for weekends or online for working parents like me
Senior	Other social sciences	One thing about CSUDH online learning that could be improved is being able to have effective communication with the professors. It is more difficult to understand what professors expect in online courses and it is not helpful when they don't reply to our concerns with urgency.
Senior	Other social sciences	more reminders
Senior	Other social sciences	Participation during class
Senior	Other social sciences	Writing tutoring, help with APA
Senior	Other social sciences	The instructor gives clear directions and he reminds us of due dates and he responds to questions quickly online.
Senior	Other social sciences	mandatory meetings once a week
Senior	Other social sciences	More online synchronous options
Senior	Accounting	Instructor-led videos for all chapters would be helpful. Some of the learning was strictly based off PowerPoint and textbook.
Senior	Accounting	More student participation during live teaching sessions.
Senior	Accounting	Have scheduled meetings with professors to talk about improvement and progress.
Senior	Accounting	The institution could require professors to post recent videos.
Senior	Accounting	I prefer to take courses online
Senior	Accounting	all online courses should have grades posted to Canvas, especially if using other 3rd party sites (Cengage, Pearsons)
Senior	Business administration	One thing that can be improved to the online learning is having the Professor interact more with the online classes.
Senior	Business administration	Better communication with Professor
Senior	Business administration	One thing that can be improved about online learning at the school is the increased involvement from the professors when needing help on assignments
Senior	Business administration	Offer a variety of online courses

Senior	Business administration	More consistency amongst professors and how information is disseminated; some professors utilize modules whereas others do not and solely use a schedule provided at the beginning of the semester and provide documents as needed in one giant group folder. Neither are incorrect but could be streamlined to make it easier for students, particularly those who are in all online courses.
Senior	Business administration	The instructors responsiveness
Senior	Business administration	Having better interactions with professors and classmates as discussions aren't enough for interaction
Senior	Business administration	Have more courses be available online. There was a time where I required a course for my major but there was only like 2 options in person that did not work with my schedule. I had to deal with it however.
Senior	Business administration	Not applicable
Senior	Business administration	Allowing more exams to have a save and close option
Senior	Business administration	Past Asynchronous has been successful for me but this term it was more challenging because the time given for an open book exam was not sufficient. Essentially 30 minutes for 35 questions. Offering more Synchronous is helpful for interactions with the professor and students but also helps with work life balance
Senior	Business administration	Improve on too much "busy work" assignments. Cengage is an okay tool but I do not like it. Canvas templates need to be revised. Faculty assignments are sometimes confusing to follow. Short times of test are unequitable as not everyone may think alike.
Senior	Business administration	Provide study guides for exams
Senior	Business administration	More and concise feedback from the professors.
Senior	Business administration	Most instructors do this already, but I would like to see more recorded lectures that we can watch in video format at our own convenience. This is nice because I can pause and rewind to capture concepts a second time.
Senior	Business administration	No sure
Senior	Business administration	n/a
Senior	Business administration	Professors being technologically literate and communicatable.
Senior	Business administration	Pre-recorded videos would be helpful, as would links to the subjects /topics being discussed.
Senior	Business administration	You work at your time and speed with time management
Senior	Business administration	Enjoyed doing the remote learning
Senior	Business administration	Some professors use Cengage but don't specify if the videos they want us to watch are the ones on Cengage or ones that they'll post. Additionally some professors will publish a video for chapter but restricted access.
Senior	Business administration	Online learning for Mindtap uses too many activities that are usually not apart of the quizzes in my experience. It is mostly critical thinking which has nothing to do with the activities. I have always found errors in the problems. The book specifically gives you an answer but the questions do not match the answer. Then some questions have more than one correct answer but Mindtap only accepts one answer. We can take the test more than once but the correct answer is not correct. This takes away from the learning. We are putting in a wrong answer to get a correct score. The instructors give one lecture on the topic like a rehearsed spill. This explains why their syllabus never change. I think the school should hire an analysts that chooses the best books for the students based on the average scores of the class. They pick the book and the teacher learns the material preparing their syllabus fresh. I took a class the book was from 1987. Covid 19 changed everything but the syllabus was aged and although the dates have changed the content remained the same.
Senior	Business administration	Making sure all teachers use Canvas to the full extent. I had one professor who made us email him work assignments when we should have been able to just upload the assignments into Canvas.
Senior	Business administration	More live meetings or recorded lectures
Senior	Finance	Professors speed on responses. Don't require us to do 13 discussions if you're not going to grade any of them till the end of the semester. If you're assigning the work, you have a responsibility to check it in a timely manor- within a couple of days of it being due, not a couple of weeks
Senior	Finance	professors could be more engaging and actually teach. Too easy curriculum and sensitive students makes the courses useless.
Senior	Finance	When registering for an online course, the institution shouldn't be able to change it to hybrid after the fact it was already posted as asynchronous. As I registered for that course specifically to make my own schedule, changing it to hybrid messed up everything. This institution should also offer more asynchronous classes overall.
Senior	Management information systems	Organization on Canvas should be taught within the staff. Some of my classes were very messy with their organization skills of Modules and I was very confused to where to look.
Senior	Marketing	One of my main problems with online courses is that instructors sometimes don't answer their emails quickly. I have also noticed that then trying to explain a complex assignment/topic, they type it all instead of a short video would probably be the best to explain it.
Senior	Marketing	Teachers should avoid using multiple links under modules as it can make Canvas navigation difficult due to too many drill-downs in one section. List all of the work for one week in a module without creating new drill-downs within that module or make the files accessible without going through a module. No need to add layer upon layer inside modules, it is convoluted.
Senior	Marketing	Schedules
Senior	Organizational leadership or behavior	Nothing. The last 2 years have been great.
Senior	Organizational leadership or behavior	More zoom calls to interact with other students and professors.

Senior	Organizational leadership or behavior	Online learning was fine.
Senior	Organizational leadership or behavior	n/a
Senior	Supply chain and operations management	Have more recorded lessons and allow the students to email for follow-up questions regarding the recording. Material given can be opened through Adobe or Microsoft Edge, where the document(s) can be read aloud to the students.
Senior	Other business	There has been about two professors that could at least improve their syllabus to be more clear/organize.
Senior	Other business	availability to more online course
Senior	Communications (general)	I am unsure.
Senior	Journalism	Null.
Senior	Public relations and advertising	I have no issues of concern the professor had their course well planned out and were helpful if they were questions that needed to be asked.
Senior	Public relations and advertising	N/a
Senior	Public relations and advertising	Some things that I think can be improved of online learning course modules are set up by professors can be user friendly, and more interaction from the professors.
Senior	Public relations and advertising	NA
Senior	Public relations and advertising	Online learning could be improved by being a little more engaging in the sense that the professor seems enthusiastic.
Senior	Public relations and advertising	More online classes
Senior	Other communications	Some professors do not explain clearly what is expected
Senior	Other communications	Give better training to instructors on how to use canvas
Senior	Other communications	Instructor should not overlap instructions/prompts because it becomes overbearing. A limit to expectations working online (specifically advance courses). Word count on discussion boards
Senior	Education (general)	More communication with the professors.
Senior	Education (general)	Professors making time to respond to their students emails within a reasonable time frame.
Senior	Early childhood education	More appointment time with instructor
Senior	Mathematics education	To interact with the student so it's more engaging
Senior	Special education	I have no complaints.
Senior	Special education	I have had two different experiences with my online classes. One of my classes has been the steeler example of what an online class should emulate. My professor went above and beyond to provide enough information to students as well as constructive criticism. I greatly appreciate taking this online class and hope to have more classes like this in the future. However, my other online class could improve on clear communication and expectations with students. As well as more detailed information about course work.
Senior	Other engineering	I think there is far too much emphasis based on "discussion". All communication with your classmates feels manufactured and fake, because we are told we must bring up certain topics or reply to a certain amount of classmates, or else we lose points. Also, I think there should be a notification system that lets us know when something unlocks, like a module. There are already notification systems for when someone responds to a discussion post, but not for when a module opens.
Senior	Health science	it made learning and working possible
Senior	Health science	Not from the online learning itself, but it would be a good idea to implement a quiet area (that is not the library) to be able to do my online courses with tech resources like a computer or wifi.
Senior	Health science	Providing more professors to provide easy to follow instructions that are easy for students to follow without the need to contact professors for additional explanation or support
Senior	Health science	One thing that could be improved about online learning at many institutions is the integration of more interactive and engaging activities into the coursework.
Senior	Health science	The feedback can improve toward students.
Senior	Health science	Offering more online classes
Senior	Health technology (medical, dental, laboratory)	n/a
Senior	Health technology (medical, dental, laboratory)	Better instructor, the current instructor is hard to get in contact with, whether it be through email or messaging on canvas. Office hours are also too short to go over with since the material is extremely confusing to begin with.

Senior	Healthcare administration and policy	Since the onset of the COVID pandemic, there has been a significant rise in online courses across campuses and student populations. However, one of the primary challenges associated with these online courses is the maintenance of social interactions between students and instructors. Often, online courses lack sufficient opportunities for social interaction, with few activities facilitating engagement between students and instructors. The limited availability of group activities exacerbates this issue, particularly as many instructors do not incorporate online activities into their classes. Most online courses are asynchronous, with students watching pre-recorded lectures or videos at their convenience throughout the week. In such settings, students are expected to reach out to instructors with any questions, but the lack of regular interaction with peers and instructors can make students feel apprehensive about seeking assistance. This lack of familiarity can create barriers to communication and make it awkward for students to ask questions about assignments, readings, or coursework.
Senior	Healthcare administration and policy	Offering more online classes
Senior	Kinesiology	Maybe quicker responses from certain instructors. Also Alex
Senior	Nursing	N/A. Experience is great.
Senior	Nursing	Decrease workload in assignments
Senior	Nursing	Limit time to be set on the computer updating away from business hours.
Senior	Other health professions	offering more hybrid classes
Senior	Criminal justice	More professors should offer to stay after scheduled time of zoom to help students after class hours in subjects they still may not understand fully other than just office hours! It's very helpful when they're online instead of waiting for a response.
Senior	Criminal justice	What could improve the online experience is prevent apps or websites crashing.
Senior	Criminal justice	One of the biggest opportunities with the online learning curriculum is the lack effective use of the resources and tools by the professors. It would be beneficial for planning and organizing assignments is every professor loaded all the assignments into the online platform with the due dates. Some professors will load a couple of weeks worth of material at a time. I also think that more courses that have more than one section should be delivered during different times. Give the students who attend in the evening and weekends the opportunity to take required courses without creating undue burdens.
Senior	Criminal justice	Professor can take the time to grade fast in order for students to know how they are doing in their studies.
Senior	Criminal justice	We need to have more online classes available for students who work, preferably asynchronous. There are not enough available which makes it difficult to take required courses.
Senior	Criminal justice	So far the online classes are great
Senior	Computer information systems	I believe that asynchronous allows for more freedom for students when learning the material. However, synchronous allows for students to be able to ask questions to the instructor and get a response quicker. I believe that there should be two different sets of online classes, one dedicated to asynchronous and one for synchronous.
Senior	Family and consumer studies	not sure
Senior	Information technology	Get rid of lockdown browsers and make instructors actually keep track of giving out assignments
Senior	Information technology	For me the online learning process is better than before
Senior	Information technology	Proctored exams are the worst and so stressful, it makes me feel uncomfortable
Senior	Liberal arts and sciences	more classes being available
Senior	Liberal arts and sciences	better interactions with professors
Senior	Liberal arts and sciences	Response time to emails. Sometimes it takes them 2-3 days to get a response
Senior	Liberal arts and sciences	At times professors use different platforms and it could be confusing at times. It would be great if all professors would use the same platform and not use different programs for learning.
Senior	Liberal arts and sciences	since it was the first year of the pandemic it was hard to adjust to at first but i feel like the professors adapted well to the situation.
Senior	Liberal arts and sciences	Student connection
Senior	Liberal arts and sciences	N/A
Senior	Liberal arts and sciences	Have students talk during breakout rooms
Senior	Liberal arts and sciences	We need more classes online again.
Senior	Multi, Interdisciplinary studies	The professors need to grade homework assignments and not wait until they end of the semester.
Senior	Multi, Interdisciplinary studies	I prefer remote class format for the interaction between the instructor and the students. I take online only classes when it is the option available. The online courses that I have taken at CSUDH all been good and as I am not an expert they have suited my needs.
Senior	Professional studies (general)	I think instructors should be more helpful to students when scheduling the exam by not timing the exam.
Senior	Professional studies (general)	Help students with internet resources

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Senior	Professional studies (general)	Cameras mandatory
Senior	Professional studies (general)	I personally love online courses, I think they are doing just fine.
Senior	Professional studies (general)	The only thing that comes to mind is the MSW program don't have online option . Most of the students are non traditional and we could use that option
Senior	Other, not listed	Increased collaboration between students and between instructors
Senior	Other, not listed	to be able to get a laptop as a loaner. every time I inquire I get a message back saying none available for me.
Senior	Other, not listed	N/A
Senior	Unrecognized write-in	N/A
Senior		More async courses.

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# NSSE 2024 Student Comments

## Mental Health & Well-Being Topical Module

### California State University-Dominguez Hills

107 first-year and 277 senior students responded to the following question in the Mental Health & Well-Being Module:

**What is one way your institution has supported your mental health and well-being? Please describe.**

Class	Major	Comment
First-year	Arts, fine and applied	Offering help if need be. It's nice to know.
First-year	Arts, fine and applied	I feel like at Dominguez, I have tried to go to the mental health center I felt like a little bit worried to go but then I decided not to go because my teachers were always welcoming asking me if I needed something any help any support or my friends were there as well! I felt like many the time I could have used to talk to a counselor could be used by someone else who needed it more than me! this school has been great to me I feel welcomed and loved by everyone and I probabaly plan to graduate from here :)
First-year	Arts, fine and applied	Being with my friends and family. That's all I need to keep me going.
First-year	Arts, fine and applied	Most people were telling me to try to sleep better exercise get stuff done early before the due date so I won't have to worry about it
First-year	Arts, fine and applied	Nothing. No help needed. I don't go through mental health issues.
First-year	Spanish (language and literature)	N/A
First-year	Philosophy	i was kinda afraid (and lazy because the student health center far from the dorms) of getting help. my friends and better help have been supporting me but i need a long break and i can't work as hard as i did or at all. its like my mind is protesting against me doing anything of effort, despite having adequate conditions for me to work. my therapist recommended to get anti-depressants but i honestly have been putting everything off to the point where i think im failing some classes. wish i could start this year all over again.
First-year	Philosophy	i regularly speak with my advisor and people in the Black Resource Center to talk about my health and well-being.
First-year	Other fine and performing arts	Some professors have been very helpful as I got overwhelmed with my work. When I asked for help they have given me an extension for my assignments.
First-year	Other humanities	Giving us a chance to have a therapist on campus when needed
First-year	Biology (general)	Na
First-year	Biology (general)	None
First-year	Biology (general)	Going to the library to relax and study for certain assignments. It's my favorite part of the institution.
First-year	Biology (general)	By providing me with the tools I need to succeed in life.
First-year	Biology (general)	Not much, it is really due to the people I have outside of campus that help me with what I deal with personally :)
First-year	Cell and molecular biology	student health care center
First-year	Cell and molecular biology	When doing events where students can interact.
First-year	Cell and molecular biology	N/A
First-year	Cell and molecular biology	N/A
First-year	Cell and molecular biology	Destress activities
First-year	Computer science (including cyber security)	Just a general friendly and nice environment does wonders for me. Knowing that the campus is a safe place is good enough for me.
First-year	Computer science (including cyber security)	I am part of EOP so my Academic Advisor ask me the past 2 semesters how I was doing mentally and physically. Also, my peer mentor in EOP also asked me the same questions so That is how CSUDH has supported my mental health and well-being.
First-year	Computer science (including cyber security)	They always provide a list of services where I can go if I ever need help.
First-year	Computer science (including cyber security)	One way my institution has helped my mental health and being is by organizing events focusing on mental health, such as events where you can destress.
First-year	Computer science (including cyber security)	I haven't been active in the community school year. The school has not help my mental health nor has it diminished it. I guess the one thing was the emails. The school sends many emails to inform students about program and help they provide.
First-year	Computer science (including cyber security)	I genuinely do not know where the building is nor do I need support at the time. Thank You.
First-year	Computer science (including cyber security)	They offer several programs that have specialized staff meant to check up on you and they have a student mental health program available for anyone who wants it. They are able to call and text you and at moments notice. I personally haven't used the services but they constant signs around the campus that advertise the building makes it seem like they are prioritizing students and it creates a sense of helpfulness. All of the staff members are also very kind to the students so it helps with the students comfortability.

First-year	Mathematics	n/a
First-year	Political science	Making sure I'm okay and doing well in my classes.
First-year	Political science	It has supported my mental health and well being but giving me good advice, helping me on class work, financial aid information and enrollment in classes.
First-year	Psychology	N/A
First-year	Psychology	They provide many resources and videos that teach students how to cope with whatever mental health problem you are dealing with and allow you to talk to counselors online or in person !
First-year	Psychology	My institution has constantly spread health and life tips via emails and pamphlets to help students who need a moment to catch a break and how to de-stress from a stressful situation and offers many tips or places to seek additional help.
First-year	Psychology	Telling me which resources are available and having events to help with mental health
First-year	Psychology	I went to the mental health building and it helped very much. Not only that but my EOP advisor was one of the ones to recommend it which shows that the faculty at this school cares very much so. I liked how no one had to know you booked an appointment it's very discrete. So overall you can see that this school does a great job of providing help for mental health.
First-year	Psychology	Having a clean environment is something makes me calmer and safe to be in.
First-year	Psychology	the staff and overall school community feel welcoming.
First-year	Psychology	Support
First-year	Psychology	They haven't really, I go through my depression and mental health alone.
First-year	Psychology	My professors have urged me to come talk to them no matter the situation whether it is personal or educational. My geology professor, Professor Cummings, he's always advised to come speak to him. He really cares about his students mental and physical health.
First-year	Psychology	Student Psychological Services
First-year	Psychology	My peers have really helped me feel more included in my campus and feel less alone with classes and on campus.
First-year	Psychology	By offering counseling.
First-year	Sociology	It hasn't
First-year	Sociology	Counseling has helped my mental health.
First-year	Sociology	n/a
First-year	Sociology	Has informed students of the many resources available to us to get help when we need it.
First-year	Sociology	When I was having my ear problem, by going to the Student Health Center, it helped assuage my worries by letting me know that there was no serious issue. I got a suitable treatment that I believe helped eventually cause my ear to get better.
First-year	Sociology	n/a
First-year	Sociology	Guest speaker had came into the classroom to do a presentation about students visiting the health center or seeking psychological help if needed . And told students to take advantage of the centers because it's for free and it's already paid throughout students tuition.
First-year	Other social sciences	Honestly there is services but it's really hard to get a hold of them . Even just making an appointment is hard and it's a long waiting period.
First-year	Other social sciences	Good
First-year	Other social sciences	Peer mentor
First-year	Other social sciences	Professors showing encouragement for us
First-year	Accounting	My institution has workshops to help students interact with one another but they are workshops for specific centers.
First-year	Accounting	Always being open for long times
First-year	Business administration	Offer workshops that help with mental health.
First-year	Business administration	Usually just walking around getting some fresh air helps for me but i don't really know where to go for help.
First-year	Business administration	Being able to have lots of places to go study at is number 1 in my books.
First-year	Business administration	n/a
First-year	Business administration	There is a gym on campus that is helpful for rough days
First-year	Business administration	I go to the food pantry and get food
First-year	Business administration	none
First-year	Business administration	I always got redirected to a program that'll help me with any issues I have or been having.
First-year	Business administration	This institution has helped my mental health by healing me feel supported and comforted.
First-year	Business administration	N/A
First-year	Business administration	By doing special events and fun activities once in a while. This makes me relax and not have to stress too much.

First-year	Business administration	I believe that my institution covers a lot of support in many different ways.
First-year	Business administration	The freedom and individuality to work on your own time and be your own independent person.
First-year	Entrepreneurial studies	One way that my institution has supported my mental health was by having lots of benches that I can sit on and clear my head. The campus is honestly beautiful and calm.
First-year	Entrepreneurial studies	Appt with therapist have helped, connect with other advisors
First-year	Finance	Being a part of EOP opens me to counseling from advisors.
First-year	Finance	Giving you resources that can help you in any way you need.
First-year	Finance	The institution has mental health service or workshops for students to not stress out.
First-year	Marketing	I mean I don't really call for help or need it I just need to graduate within 4 years and I got whatever I have to do in order to do regardless of what may happen cause that's just how life is.
First-year	Marketing	Providing with me with a therapist and giving me medication to help it as well
First-year	Marketing	The institution has supported my mental health by helping me find a consular outside of the campus that is reasonable and covered by my insurance, and they have also helped with my well being when I went to the clinic to get tested for covid and other personal reasons.
First-year	Marketing	Physical activities
First-year	Other business	In high school we had an office for students to talk 1 on 1 with a professional therapist who helped with the problem a student is facing.
First-year	Journalism	One way my institution has supported my mental health a d well- being would be by providing food for the people who can't seem to afford any. As that really helped me at times
First-year	Other communications	I'm not sure if I was personally supported by the institution in terms of my mental health but I know they offer a lot of resources when it comes to mental health that I can have access to if I so needed them. The only thing I can think of at the top of my head is some of those Mental health events that they have for destressing which I found super helpful in the midst of all the work my classes were bombarding me with. It was greatly appreciated.
First-year	Physical education	She's checked up and has giving me the option to take a break if needed
First-year	Other education	Advisors Checking in
First-year	Other education	They gave encouraging word when I needed them.
First-year	Other education	Overall it hasn't really supported my mental health or well-being but that's only because i'm not seeking help because I don't need it at the moment.
First-year	Computer engineering and technology	Sitting down and listening to affirmations
First-year	Electrical or electronic engineering	Just by telling me where can I get help
First-year	Other engineering	I have never had such incident
First-year	Allied health	I get to talk with new people, I am able to talk openly with my academic advisor. Being at school helps to just be out the house and be at an open place.
First-year	Healthcare administration and policy	The overall environment of Dominguez Hills is amazing. Its calming and has a very beautiful campus. This has really helped me when I have thoughts of disliking this school and managing my academic stress. This school has many amazing study places, which provides a great support to my mental health and academic stress.
First-year	Kinesiology	If' hasn't. I've hated this shit institution since I got here and I haven't been happy since I got here. At most the psychological services have helped but I dont understand why certain advisors were segregated from the normal students. Only students in the Toro Guardian Scholars could have access to the advisor I found worked best for me. I needed to be part of the foster care system to access an advisor that my fees already pay for?! It's complete bullshit and jus one example of CUSDH's shittiness
First-year	Kinesiology	One way my institution has supported my mental health and well being is just with the support the teachers give you and also with the fact they have somewhere you can go to and talk to someone to help with the problems you may be having.
First-year	Criminal justice	A way to support my mental healthy is going to the beach and enjoying the view either with friends or family or alone. I always tend to go alone because I want to feel the fresh start once I go back. But when I am with someone I tend to tell them everything and cry about it. This just feel like a weight has been lifted off my chest, it's meant to be said but I just tend to always keep it inside myself which is my problem but I have this feeling where I don't like when people feel bad for me or sad for me I hate that feeling but I know I should do it for my own good it's just I can't do it all the time.
First-year	Criminal justice	There are different resources on campus.
First-year	Criminal justice	none
First-year	Criminal justice	I have not got into any groups or counseling but the campus and its structure pf nature is what eases my stress and anxiety and having the feeling of being safe because of some staff around.
First-year	Criminal justice	Yes
First-year	Information technology	Having events on campus to help
First-year	Information technology	By providing weekly counseling appointments.
First-year	Liberal arts and sciences	I can't say nothing much.
First-year	Liberal arts and sciences	They provide many services that I feel very comfortable with.

First-year	Liberal arts and sciences	One way my institution has supported my mental health is by talking with an advisor and a health center. That I'm able to go to if needed.
First-year	Professional studies (general)	Doing fun networking events with snacks and prizes
First-year	Undecided, undeclared	have like one day of extension
First-year	Undecided, undeclared	When I was sick going to the hospital no one check on me but the school. They sent an email and called me to check up on me. Very nice!
First-year		be on track and stay healthy
First-year		okay
Senior	Arts, fine and applied	By offering sessions during the semester to "unwind" and destress through different workshops and events.
Senior	Arts, fine and applied	hosting mental health events
Senior	Arts, fine and applied	I have utilized mental health services through psychological services.
Senior	Arts, fine and applied	N/a
Senior	Arts, fine and applied	Psychological services
Senior	Arts, fine and applied	Organizations that support when you need any type of assistance.
Senior	Arts, fine and applied	By having the center available provide students with pharmacy medications at a good rate helps in cases of emergency for the mental health.
Senior	Arts, fine and applied	i have gone to student health services once, and the athletic advisor, kisha calbert, has also helped me
Senior	Arts, fine and applied	The Latinex safe space room has created a sense of comfort for me.
Senior	Arts, fine and applied	My professor helped advocate for me and get point me towards getting the help I needed. It changed my life...
Senior	Arts, fine and applied	They've stepped in when I've faced discrimination from black students. My housemate was a homophobic Christian man(in the closet) and he was weird. Bug housing stepped in and separated us. My second housemate was weird also and kept bringing his friend over without announcement but I was able to use the ra to stop the behavior. The connection I have to other queer artists while sparse is what has kept this place bearable for me. Overall I think it's very underfunded, ghetto, and essentially a community College with university charges. Also, yall bribe us with food and sweets and that's why the student body looks so obese and miserable. Take out the food gimmicks and give us holistic wellness. Today. Also, the black students at this school have given me stankface all year long as an indigenous mexican. The student body in general is weird and gives me off-putting vibes. Luckily, I'm an artist, queer af, and am unyielding. This school has taught me to stand up for myself after repeated disrespect and weird energy directed at me.
Senior	Arts, fine and applied	It hasn't supported me in this way. I don't know what my institution has to offer.
Senior	English (language and literature)	Sometimes has workshops to unwind
Senior	English (language and literature)	N/A
Senior	English (language and literature)	There is so much homework and I wish it was less. I have severe depression and some professors are not understanding of that. Yes, we are now adults however there are students like me who are not capable of pay attention a lot during class. Presentations and participation points affect our grades because we are not emotional or mentally fully capable of doing such thing. I was a victim of sexual abuse during my childhood and I am going to therapy, however I was left with learning disabilities and I am being assessed for autism and adhd.
Senior	Spanish (language and literature)	My institution often provides stress management group meetings or things of that sort. Also, on social media they will share motivational quotes, which for me help especially when finals come around and I'm stressed. Likewise, the professors in my department are very trustworthy people who make it easy to talk to them. They also guide us when we're struggling with specific things.
Senior	Spanish (language and literature)	By explaining the services I have available as a student.
Senior	Spanish (language and literature)	My profesor has recommended counseling offered through school
Senior	Spanish (language and literature)	No comment.
Senior	Spanish (language and literature)	I believe that the institution is doing its best to attend every student's with mental health issues. I have my providers through the VA, so I do not use campos for my mental health, but if in case of a urgency care I know where to go.
Senior	Other language and literature	All I know is that my professors have been very lenient with me whenever hard times come around and they have been willing to assist me in the long run.
Senior	Other language and literature	It has helped me in having to worry less about the food. I go to the food pantry often
Senior	Other language and literature	love
Senior	History	Clubs for social interaction
Senior	History	The psychologists definitely tried their with the few resources the school gave them
Senior	History	It doesn't promote mental health services

Senior	Music	There has always been a place on campus at the student health center services where we can go to schedule an appointment with the on campus counselors which I have used before in the past during Covid times to help with what I was going through which I really did appreciate.
Senior	Music	N/A
Senior	Philosophy	By having fairs and always promoting the importance mental health and well being is
Senior	Philosophy	Help is accessible, I just haven't created a time to really seek it or engage. I work as a Commercial Realtor and an Executive Director while attending school full time.
Senior	Theater or drama	The communication with the peer and mentors it is very important listen or talking
Senior	Other fine and performing arts	Providing mental health workshops
Senior	Other humanities	Just being there when i need them
Senior	Biology (general)	The academic advisors are really good to have conversations with.
Senior	Biology (general)	nothing
Senior	Biology (general)	They have not.
Senior	Biology (general)	Event around campus
Senior	Biology (general)	Not applicable
Senior	Biology (general)	I'm not really sure, maybe the information they give out?
Senior	Biochemistry or biophysics	n/a
Senior	Biochemistry or biophysics	Provided online sessions
Senior	Cell and molecular biology	They have multiple workshops that help and teach us how to be able to help us out with our mental health.
Senior	Cell and molecular biology	Advisors availability and SSS/TRIOS director.
Senior	Computer science (including cyber security)	I have done counseling.
Senior	Computer science (including cyber security)	Nothing really.
Senior	Computer science (including cyber security)	The professors at this university have always been there for me. Especially in office hours they take time out of their day to make sure I understood assignments/problems/etc. I am very thankful for them.
Senior	Computer science (including cyber security)	My institution has given seminars and training courses on how to make use of the mental health services available at CSUDH.
Senior	Computer science (including cyber security)	Understanding and supportive pro staff at the Testing and Learning and Tutoring Center.
Senior	Computer science (including cyber security)	They are very accommodating with their Student Health Services and help all the students in need. I have not used the service myself because I have a Primary Care Doctor I go to, but I also have some knowledge of health risks as I have been studying within the STEM field. As of 2024 right now I have been at least ill about 2 times with just minor cold-like symptoms. The last thing I want is to get other people ill. As of right now I have cold-like symptoms.
Senior	Computer science (including cyber security)	I do not talk about my mental health and well-being with anyone at school nor at home.
Senior	Computer science (including cyber security)	I do not believe the institution has done enough to support students mental health and well-being.
Senior	Computer science (including cyber security)	I have not asked for help with my mental health but when I asked help for time off for my mom's funeral, there was not much guidance besides being told to email each professor for extra time.
Senior	Computer science (including cyber security)	While I have not used many of the services, instructors advise students on the various services and where to get them at the beginning of each semester.
Senior	Computer science (including cyber security)	The facilities are nice, not being in a run-down building makes me feel safer and cleaner and that improves my mental state during class
Senior	Computer science (including cyber security)	The instructors realize at times the assignments they assign can be tough mixed alongside other assignments from other classes. They do their best to ensure they give us the time we need to complete them and the time they need to move on to the next topic. This helps my mental health because meeting short deadlines can be stressful especially if you are having a hard time understanding the assignment.
Senior	Computer science (including cyber security)	n/a
Senior	Earth science (including geology)	n/a
Senior	Mathematics	Scheduled bathroom maintenance
Senior	Physics	My institution's health clinic has supported my well-being by providing me with free vaccinations and free physicals
Senior	Anthropology	I have used the student health services to meet and talk to a therapist
Senior	Ethnic studies	I am pretty secure in my mental health at this point in my life.
Senior	Political science	One way is the encouragement from staff faculty and staff to be involved
Senior	Psychology	By providing stable internet connection and allowing the library to stay open late!!

Senior	Psychology	n/a
Senior	Psychology	One way my institution has supported my mental and well-being is that, though I had been wanting to go, they have a therapist available if needed if I just needed to talk to someone or vent.
Senior	Psychology	Collaborative social events between Student Psychological Services and the Cultural and Identity Centers that provide mindfulness based activities - yoga, coloring, poetry workshops, etc
Senior	Psychology	N/A
Senior	Psychology	Available psychologist and counseling help on campus.
Senior	Psychology	I have not attended places where I can be supported
Senior	Psychology	sending out current resources for mental health and well being on a regular basis
Senior	Psychology	The institution has employed excellent faculty and staff that recognize signs of distress in students and provide appropriate support and referrals.
Senior	Psychology	student mental health services
Senior	Psychology	By providing resources and materials on how to take care of ourselves.
Senior	Psychology	I dont know
Senior	Psychology	Honestly, knowing that these services are available if needed has been a great help. The staff like professors are concerned with our mental health and that has helped a lot as well
Senior	Psychology	I suppose one the ways my institution has sought to support my mental health/well-being is by having semester check-ins with academic advisors and peer counselors.
Senior	Psychology	When asking question I always get a thoughtful response.
Senior	Psychology	My institution has supported my well being by being helpful and hands on. Specifically easy to get a hold of. You can tell everyone takes their job seriously and does it effectively. Not only that but service provided warmly and increases the sense of community belonging which helps subjective well being. Extensive resources are available for foster youth and ex foster youth, dependents, and there are always new services popping up that lets me in on the fact that others have problems I dont. The school makes a really good job of beig hands on at the end of the day staff and faculty could just show up for a check Ive spent time on other CSU campus where this is the case. Students from other CSU schools Ive brought to this one can tell the difference almost IMMEDIATELY.
Senior	Psychology	Giving recourses of professional help
Senior	Psychology	I have not received institutional support.
Senior	Psychology	They have provided Psychiatrical services
Senior	Psychology	By offering workshops, support groups and having fellow students that know how to tackle mental health needs.
Senior	Psychology	Helpful faculty.
Senior	Psychology	Offering programs designed to help
Senior	Psychology	The support for my study abroad with the advisors and academic advisors
Senior	Psychology	Proving students with the information to obtain the services.
Senior	Psychology	I had one professor who was very tuned in to the mental health of her students. She helped them get a hot meal and if you communicated needs she assisted in any way she could (Financial, needing time, needing help)
Senior	Psychology	I been relaxing in the sleeping pods, and it has helped me a lot.
Senior	Psychology	ensuring that help is available
Senior	Psychology	able to schedule appointment with advisors to make sure I am on the right track and not stress
Senior	Psychology	Not applicable
Senior	Psychology	Going to the culture and identity centers and being able to access communities that provide supportive and engaging programing and services have helped me significantly throughout my educational journey.
Senior	Psychology	One way my institution has supported my mental health and well-being is providing outdoor seating. That way I can take a change of view and relax without having to be indoors all day.
Senior	Psychology	Providing access to mental health resources
Senior	Psychology	One way that my institution has supported my mental health and well-being is that the university did a good job, especially for making me feel valued at the school such as being a student at the university, also, making my experience here at the school fun and enjoyable.
Senior	Psychology	I have not use mental health services from the school.
Senior	Psychology	Counselors available through email and appointment
Senior	Psychology	I don't believe it has.
Senior	Psychology	counseling.
Senior	Psychology	No comment
Senior	Psychology	Student health center has been great

Senior	Psychology	Norma is amazing as well as Dr. O..... unfortunately they have few available spots due to their high demand. There needs to be more therapists available as this is too much for a handful of amazing people to cover the thousands of students attending.
Senior	Psychology	Wow no option to say where the institution went wrong?
Senior	Psychology	n/a
Senior	Psychology	Having dogs come to campus to help destress
Senior	Psychology	The school is always available
Senior	Sociology	The instructors have been very kind and understanding.
Senior	Sociology	I have not had the need to acquire support from my institution for mental health.
Senior	Sociology	N/A
Senior	Sociology	My mental health and well-being are normal I don't see any issues or problems to myself.
Senior	Sociology	Provided one on one and disability dept assisted me time extension
Senior	Sociology	Making students' feel as if they are welcome and that turning to the school is an option for any problem they may be facing
Senior	Sociology	The support
Senior	Sociology	there is no way my institution has supported my mental health and well-being. in fact, it was actually the opposite I was involved in a car accident where both my hands were broken and I needed to be relieved from my classes based on a medical reason and the faculty failed me and made me drop my classes and I had to go through hell and back to figure out how to reapply how to get rid of my day that was there, because of my medical reason which was unfair for me to pay. I still had to pay at the end of the day. The faculty everyone that I spoke to was terrible they made my mental health even worse. they made me feel like it was impossible for me to get back to school and roll and finish my degree. They failed me so much and I was so disappointed with everything. I would never encourage anyone to apply here or enroll to this institution.
Senior	Sociology	I think the interactions with the professor and their dedication to my success are inspirational. They also emphasize the desire for the students to learn and apply skills learned at the university in their daily lives.
Senior	Sociology	Not applicable.
Senior	Sociology	N/A
Senior	Sociology	N/A
Senior	Sociology	N/A
Senior	Sociology	It has not
Senior	Sociology	N/a
Senior	Other social sciences	By giving advice.
Senior	Other social sciences	They haven't.
Senior	Other social sciences	By giving me supportive and understanding teachers. Also allowing peaceful areas on campus such as the nature trail with the sun chairs and umbrellas. Love that!
Senior	Other social sciences	Supportive classmates and instructors
Senior	Other social sciences	My teachers have been very understanding when things happen in my personal life and provide me extra support.
Senior	Other social sciences	by having events that helps talks about mental health and having counselors that are on standby to helps us out
Senior	Other social sciences	They helped me navigate my last semester. I was pregnant and gave birth to my daughter mid-semester and the disability office as well as professors helped me get back on track with my assignments.
Senior	Other social sciences	Hiring empathetic professors that care about their students over well-being.
Senior	Other social sciences	I just Thug it out
Senior	Other social sciences	By having caring instructors
Senior	Other social sciences	Offered services to those who need it
Senior	Other social sciences	the student health services has great counselors that have supported me with therapy services online during covid. They were open and helpful- it helped that they were the same ethnicity because they could relate to my familial issues.
Senior	Other social sciences	At CSUDH, I have encountered many professors that have supported my mental health and well-being during my academic journey. I am fortunate enough to have individuals around me that have encouraged me to excel.
Senior	Other social sciences	I like the atmosphere of the institution. I liked the cleanliness and peacefulness the campus had and the nature and upkeep of the institution. I liked being outside studying in the campus because of it
Senior	Other social sciences	The faculty has been amazing. I could not have asked for better professors.
Senior	Other social sciences	providing with the number to reach out in case we need to
Senior	Other social sciences	,
Senior	Other social sciences	Student psychological services.
Senior	Other social sciences	Just knowing that they will be there whenever I need to go in and ask for advice or just have some counseling.

Senior	Other social sciences	have the oppurtunity to talk to someone
Senior	Other social sciences	My professors have done so much to try to help me with my struggles.
Senior	Accounting	Instructors were very understanding of my situation and were kind enough to give me extensions on assignments when I needed them.
Senior	Accounting	staying open for classes allowing me to experience my class and professors
Senior	Accounting	I was easily able to do a latte withdraw when I was having tough times at home.
Senior	Accounting	There are free therapy sessions provided.
Senior	Accounting	They provide workshops to students that may have problems
Senior	Accounting	The institution has wellness days and has activities so that the students can destress.
Senior	Accounting	I havent used any services
Senior	Accounting	on campus events
Senior	Business administration	I know I have someone I can talk to, if I need to talk to someone. I know I have support from my institution.
Senior	Business administration	I do not attend courses on campus
Senior	Business administration	Counseling services and dog day
Senior	Business administration	None
Senior	Business administration	Having good wifi and friendly faculty
Senior	Business administration	After my father had passed, I went to student health services and received grief counseling.
Senior	Business administration	Not applicable
Senior	Business administration	Providing access to counseling
Senior	Business administration	I have no used any resources as I feel happy and healthy.
Senior	Business administration	access to a health center
Senior	Business administration	Instructors are amazing! They understand that "life" happens and have been very accomodating.
Senior	Business administration	Well, although I was pretty lonely, I felt my mental health was stable and therefore I never sought after any help. The school has supported my well-being by making me feel that I am a part of something special and all the teaching staff has treated me kindly.
Senior	Business administration	No sure
Senior	Business administration	n/a
Senior	Business administration	Access to counselors and therapists, have used before.
Senior	Business administration	Access to filtered water and the nap pods.
Senior	Business administration	Counselors
Senior	Business administration	NA
Senior	Business administration	Faculty takes into consideration a work-life balance and pushes students to work hard during the week days to better enjoy and wind down during weekends.
Senior	Business administration	By giving me access to genuinely helpful teachers.
Senior	Business administration	N/a
Senior	Finance	They provide a student health and wellness center for students to receive many different types of help.
Senior	Finance	N/A I am healthy
Senior	Finance	Not raising our tuition ;)
Senior	International business	Mental health fair
Senior	Management information systems	Knowing there are health/mental services even though I have no idea where it is gives me an ease at heart.
Senior	Management information systems	Events like Toro Dating
Senior	Marketing	I have not been supported as I do not know of any clinics on campus.
Senior	Marketing	n/a
Senior	Marketing	Communication
Senior	Organizational leadership or behavior	Always emailing information.
Senior	Organizational leadership or behavior	By providing asynchronous learning.
Senior	Organizational leadership or behavior	It has not.
Senior	Organizational leadership or behavior	Nice counselors



Senior	Supply chain and operations management	Keep having outreach opportunities for the student body because many students don't have the will to go to Mental health.
Senior	Other business	Not applicable.
Senior	Other business	they constantly send reminder of where to get help when needed
Senior	Communications (general)	They offer services to visit when in need, I also really appreciate the food donations.
Senior	Journalism	Relaxing events.
Senior	Public relations and advertising	always providing resources to counseling and promoting said counseling very often for enough students to know about it
Senior	Public relations and advertising	They have workshop let outs
Senior	Public relations and advertising	n/a
Senior	Public relations and advertising	One way my institution has supported my mental health by providing counselors that look like me because we are a diverse campus
Senior	Public relations and advertising	NA
Senior	Public relations and advertising	The professors made the experience a whole lot better because I formed great relationships with some of them.
Senior	Public relations and advertising	Understanding what I am going through
Senior	Public relations and advertising	Teachers are so supportive that if I was struggling I would feel comfortable reaching out to them for help.
Senior	Other communications	They have made very clear where I can get help if I need it
Senior	Other communications	I have not found a need for mental health support on campus.
Senior	Other communications	This place has been greatly declining my mental health ever since I first enrolled. It's been nothing but stress and anxiety inducing, depressing, and just straight up no spirit or soul within the campus life.
Senior	Other communications	I have been offered counseling services if I ever needed it
Senior	Other communications	Counseling Center
Senior	Other communications	Offering support with various programs / departments on campus
Senior	Education (general)	send out information regarding mental health services.
Senior	Education (general)	I haven't needed support with this subject.
Senior	Early childhood education	It provides quiet areas
Senior	Early childhood education	Well personally for me I haven't used any support from school but I do know they provide it for us.
Senior	Early childhood education	By having test accommodations
Senior	Elementary, middle school education	The Immigration Justice Center counseling by Arlin Gonzales.
Senior	Music or art education	Hasn't
Senior	Special education	My advisers and administrators have been very helpful with helping me with scheduling conflicts with classes and have found other options for me. It helps very much to have online options for classes. Especially for those who work a full time job. Not everyone can go to class before 4pm
Senior	Special education	I have talked to one of my mentors about some of the hardships i was facing and they were supportive and kind.
Senior	Other education	Instructors and administration have been very understanding about health issues and offer support with extensions.
Senior	Other education	Made resources available and had drop in visits
Senior	Other education	Through multiple workshops and other forms of help.
Senior	Other education	NEED BETTER RESOURCES FOR STUDENT HEALTH CARE.
Senior	Computer engineering and technology	Not applicable.
Senior	Other engineering	I enjoy online classes way more than in-person classes, because they allow me to stop any time I want and continue when it is best for me. For that reason, my mental health is a lot better.
Senior	Health science	Id often go to their student health center for concerns regarding my physical health and have doctors answer my questions with whatever i have. I only wish the center was opened on weekends.
Senior	Health science	Resources
Senior	Health science	One way the institution has supported my mental health is by making sure during the semester to leave some weeks without quizzes or assignments that really helped to get a breather and enjoy doing other activities that helped me distract myself and support bettering my mental health
Senior	Health science	One way my institution has supported my mental health and well-being is by providing access to counseling services through virtual platforms. This allows me to seek support and guidance from trained professionals conveniently and confidentially, regardless of my location.
Senior	Health science	workshops

Senior	Health science	Speaking with Advisor's, SSS and faculty, most encounters they all ask how are you doing and offer resources if needed.
Senior	Health technology (medical, dental, laboratory)	n/a
Senior	Health technology (medical, dental, laboratory)	I haven't personally reached out for counseling services, but knowing they're available can still be reassuring. Sometimes, just having the option there can alleviate some of the stress or uncertainty we might feel during challenging times. It's good to know that if I ever do feel the need for support or guidance, my institution may have resources in place to assist me.
Senior	Health technology (medical, dental, laboratory)	No additional comment at this time
Senior	Health technology (medical, dental, laboratory)	In community college they brought in animals during finals week, and it really helped me feel more relaxed and less anxious during those days. But this institution did have workshops to help one relax and manage anxiety.
Senior	Health technology (medical, dental, laboratory)	I am aware of the resources for mental heal and well being support. I don't use them though.
Senior	Health technology (medical, dental, laboratory)	I was victim shamed by Title IX Officer. No support at all.
Senior	Healthcare administration and policy	What's convenient about this campus is the proximity of the health and wellness center to the nursing and healthcare buildings. The center's availability is well-publicized to all students, yet at times, it seems like the building goes unnoticed by students who pass by without realizing its purpose. Moreover, if you're interning at the health and wellness center for your senior year internship seminar course, the campus does inform about mental health and wellness support through emails. However, the center's location and overall function remain unclear. It's not as prominently advertised as many assume, and the emails sent out feel more like confirmations rather than encouragements to utilize the center's services. Therefore, the saying goes looks can be deceiving and what they don't know won't harm them. Basically, the mental health and wellness center receives some of the funding that goes to the school but they are facilitating or doing a great job of offering students the services.
Senior	Healthcare administration and policy	N/A
Senior	Healthcare administration and policy	I asked to see a counselor right away and I was advised it was going to take weeks for me to see someone and I needed someone to talk to right away after I was diagnosed with a health issue by the student health services.
Senior	Kinesiology	My institution has supported my mental health by having psychiatric help with professionals on campus. They also have resources that help students like the student health center. The school has advisors, professors, counselors, and supporting staff that are willing to help for the sake of the student.
Senior	Kinesiology	By creating community gatherings and public events that create a sense of understanding for students who need assistance.
Senior	Kinesiology	I would say, in my opinion, one way the institution can support my mental health and well-being is getting a place or room to perform a Christian service with music and God Word
Senior	Kinesiology	available weight room hours for students
Senior	Kinesiology	N/A
Senior	Kinesiology	health center
Senior	Kinesiology	They provide activities for people to decompress
Senior	Kinesiology	N/a
Senior	Nursing	Provide on and off campus counseling services.
Senior	Other health professions	Eh, they can do a lot better at it.
Senior	Other health professions	na
Senior	Criminal justice	Having events to showcase all programs available
Senior	Criminal justice	First and foremost, consideration for all who inquire about the resources, that our institution provides. And for me, that is adequate enough of an extent. Thank you.
Senior	Criminal justice	Providing online resources and instructor advice
Senior	Public administration, policy	The instructors I have had were very supportive and understanding.
Senior	Social work	I am a human services / mental health recovery specialist
Senior	Computer information systems	I have contacted many of my professors and have been transparent that there are currently issues within my family household regarding the health of my parents that would affect my schedule. They have been helpful and let me make up assignments while I take care of my family.
Senior	Family and consumer studies	being open regarding mental health and how to seek services on campus.
Senior	Information technology	Giving me a passing grade, that's all we care about. Improve the standard of teaching over these teachers and you'll have less stress
Senior	Information technology	I was able to take a break for one semester as I was dealing with mental health issues
Senior	Liberal arts and sciences	N/A
Senior	Liberal arts and sciences	One semester I had a professor that was very understanding of a death in my family and she provided me extensions on the assignments that were due at the time

Senior	Liberal arts and sciences	Available therapy sessions, very fast and quick to get in. Worked well with my schedule as well. My professors always brought awareness of the importance of taking care of your mental health. As well as relying the resources available.
Senior	Liberal arts and sciences	Programs available at school site.
Senior	Liberal arts and sciences	Proffers are understanding and have given extensions on assignments
Senior	Liberal arts and sciences	My instructors are understanding and flexible.
Senior	Liberal arts and sciences	Provide an accessible inclusive supportive system for all
Senior	Liberal arts and sciences	Psychological services has been a helpful resource
Senior	Liberal arts and sciences	N/a
Senior	Liberal arts and sciences	N/a
Senior	Liberal arts and sciences	I was able to apply to cal-fresh through the portal.
Senior	Multi, Interdisciplinary studies	I know they offered counseling I have not attended. But my professors Dr. Price is very supportive.
Senior	Multi, Interdisciplinary studies	I have not engaged with a specific office regarding my mental health. I am offered mental health services through my medical insurance coverage.
Senior	Professional studies (general)	My professors have been of great support.
Senior	Professional studies (general)	They have helped me financially when I didn't know how to solve a problem
Senior	Professional studies (general)	Friendships
Senior	Professional studies (general)	Psychological services
Senior	Professional studies (general)	Offer resources of support
Senior	Other, not listed	N/A
Senior	Other, not listed	I have not needed the mental health services
Senior	Other, not listed	They have developed workshops students can attend
Senior	Undecided, undeclared	The school provides information about the mental health center to go as often as necessary, including 24 hours a day to have contact with a mental health professional.
Senior		BY have support staff available to me whenever I needed anything.
Senior		Hanging out with friends and the gameroom.