

## **Characteristics of Effective People**

- Have vitality and a positive presence.
- Committed to the mission and to the people.
- Good communicator and better listener.
- Knowledgeable, informed, always learning
- Models expected behavior.
- Builds trust and respect through everyday interactions.
- Deals effectively with conflict.
- Interested in developing the capabilities of everyone in the department; good mentor.
- Person of integrity.
- Courageously decisive.
- Collaborative. Shares information and resources for the common good.
- Partners with others to build on program and people strengths.
- Takes appropriate risk.
- Gives credit and recognition freely.
- Envisions a new and better future reality; inspires people in pursuit of that reality.
- Concentrates on what is important.
- Knows how to effectively manage administrative tasks.