

## Campus Technology Users Group (CTUG) Meeting Notes

Date: Tuesday, September 13, 2016	Time: 10:30am – 12:00noon
Location: LSU – Ballroom B	Group website: <a href="http://www4.csudh.edu/ctug/">http://www4.csudh.edu/ctug/</a>

<ul style="list-style-type: none"><li>• Welcome – Chaired by Bill Chang</li><li>• I.T.'S Focus For The Year– Bill Chang<ul style="list-style-type: none"><li>○ IT will support campus in implementation of growth.</li><li>○ Implementing O365 – cloud based Office products.</li><li>○ Identity management creates accounts automatically</li><li>○ ServiceNow – Utilize more - to effectively track issues and trends in issues</li><li>○ ERP is following CO on PeopleSoft and Oracle</li></ul></li></ul>
<ul style="list-style-type: none"><li>• Governance Update – Bill Chang<ul style="list-style-type: none"><li>○ Sharing knowledge, data, etc. across the board and the source of data must be kept current</li><li>○ Committees will begin meeting this month and all information will report back to Presidential Technology Advisory Committee</li></ul></li></ul>
<ul style="list-style-type: none"><li>• The Graduation Initiative : New Aspirational Goals – Brandy McClelland<ul style="list-style-type: none"><li>○ CO has asked for extra funding from the legislature for this program. DH has short term budget and if the process works, legislature has indicated further funding.</li><li>○ Enrollment Management – Must manage the pipeline. Use of Smart Planner, Course Catalog and Course Scheduler are critical to plans.</li><li>○ Data Fellows program teaming and defining how data should be better used.</li><li>○ DW Financial aid is being rolled out to support this initiative too</li></ul></li></ul>
<ul style="list-style-type: none"><li>• Building The CSUDH Graduation Ecosystem - Bill Chang<ul style="list-style-type: none"><li>○ Group present noted that Platinum Analytics (PA) or a program like it is very much needed.</li><li>○ Also noted the need for a Financial Aid component for students to know if they are maxing out aid with class choices.</li><li>○ Also PA cost vs hiring IT staff was brought up.</li><li>○ 'If then' forecasting requested.</li><li>○ Member noted that Smart Planner will be able to help with hiring reports if it is used by all students.</li></ul></li></ul>
<ul style="list-style-type: none"><li>• DH Data Future: Reimagining Data – Bill Chang<ul style="list-style-type: none"><li>○ Data is the most important component of IT systems as well as the security of it.</li><li>○ Discussion needs to happen as to data dictionary.</li></ul></li></ul>
<ul style="list-style-type: none"><li>• IT Division New Service Area – Farhad Mansouri</li></ul>

- Yvette Nava noted that she and Farhad need to meet to make coding changes.
- Logging tickets Process now needs to be revisited as faculty will need to let their scheduler know about Learning Space issues so that the same ticket will not be logged multiple times.

- Introducing CHRS - Bill Chang
  - CHRS is the overhaul of the HR systems and student Campus Solutions. A split between systems has to happen first. And then the systems must be overhauled simultaneously towards the 2019 deadline.
  - To prep for consolidation, have the do absence management and upgrade to 9.2
  - This will affect any integrations across the ecosystem and technology systems. Testing will be key and there is no rolling back.
  - All connections will need to be retrofitted.
  - Five campuses per wave to get through.
  - Discussed pro/cons of pilot program vs. last wave.
    - Group voted for pilot and wave 1, if possible.

- University Apps reviewed as well as Enterprise Apps Update